

# Travel Update

Dear Trade Partners

**The following options will be provided to RJ passengers affected by flight cancellations traveling till 30<sup>th</sup> June 2025**

- ❖ Passengers are entitled for free of charge change without collecting penalties and difference in fare
- ❖ Passengers are entitled for free of charge reroute within same region only
- ❖ Passengers transiting via Amman are entitled for involuntary rerouting via other carriers upon availability
- ❖ Passengers are entitled for a non-refundable voucher valid for 1 year
- ❖ In case of refund ticket rules apply unless contradicts with the country's laws.
- ❖ Change is permitted for rebooking and travel on/before 15<sup>th</sup> December 2025

**Any passenger traveling between 13<sup>th</sup> June 2025 and 15<sup>th</sup> July 2025 not affected by a flight cancellation but chooses not to travel is eligible for the following**

- ❖ Passengers are entitled for one free of charge change, however, No-show fees and difference in fare to be collected
- ❖ Refund will be processed according to fare rules
- ❖ Change is permitted for rebooking and travel on/before 15<sup>th</sup> December 2025

- **Tour code must be inserted : JOG1062025C38F**
- **The circular applies to all ancillary services associated with the affected tickets.**