

Dear Travel Partners,

In view of the ongoing corona virus (COVID19) situation, Air India is extending **ONE Change/Reissue Charges Waiver** to assist customer **who want to make a change to existing bookings** and also to customers, who are **planning to book and issue ticket in the month of March** on International Itinerary **between SAARC (via India) & India to/from USA and South America (via USA)**.

The details of waiver are as follows,

Waiver Code	17A/INT/2020
Type of Waiver	One Change Charges only.
Definition of Change	A Change of Date/ Flight/Routing/ Booking Code Modification.
Applicability	1) Ticket Issued on/Before 05 MARCH 2020 2) For Fresh Ticket Issued between 06 MARCH 2020 and 31 MARCH 2020
Ticket Stock Restriction	AI, 098 Ticket Stock only.
For Travel Between	1) India to USA and v.v. 2) India to South America and v.v. (for travel via USA). 3) SAARC Countries to USA and v.v. (for travel via India).
Ticket Must be Reissued On or Before	31MAY 2020
Other Information	1) Change Fee will be waived for One Instance only - any subsequent changes will be subject to normal reissue fee. 2) Tickets can only be reissued by the agency that originally issued the ticket. 3) Bulk/Net Fare tickets must be referred to original issuing agent. 4) PNR must be documented with Waiver Code Remark or OSI.