



Bulletin

Date	12th March 2020
Subject	** COVID-19 – Offering our customers more flexible booking options update **

Dear Valued Partner

Further to our early bulletin sent Friday 06th March, we wish to inform you that we've extended our EMDs format access to other GDS.

Please use the following when issuing the credit vouchers:

Code	RFIC/SC	BOOK	TYPE	DESCRIPTION	Comments
TCRV	D/98B	SVC	S	CORONAVIRUS TRANSPORTATION CREDIT VOUCHER	Sabre users

UNTR	D/98C	SVC	S	UNSPECIFIED TRANSPORTATION	Galileo users
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GFFT	D/GFF	SVC	S	GOOD FOR FURTHER TRANSPORTATION	Amadeus users
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Furthermore, we seek your assistance in communicating to our customers all relevant information when making decisions on travel to Mauritius.

For the latest advice, prevention and control of COVID-19 virus:

1. See <https://www.gov.uk/foreign-travel-advice/mauritius/health#coronavirus>

2. See <https://www.tourism-mauritius.mu/mauritius-travel-alerts>
3. We are offering our customers more flexible booking options.
4. Our onboard product offers the very best air quality option to Mauritius. Every 3minutes all the air inside our Airbus aircraft cabins is completely renewed and purified.
5. We've got some great offers currently until 17Mar20.

We kindly request that this notice is passed to all relevant members within your Company and to communicate these updates to our customers for a smooth travel experience on Air Mauritius.

IMPORTANT: please note that all direct Air Mauritius operated services to/from Mauritius are operating as scheduled.

We thank you for your continued support of Air Mauritius and we look forward to assisting you in case of any future queries.