

Our Rebooking Policy: Change fees are waived for tickets issued anytime for travel between 14th March until on/before 30th June 2020. Travel dates can be changed for travel on any date until on/before 31st December 2020, subject to availability. Any difference in airfare and/or applicable taxes resulting due to season change, booking class or rerouting will need to be collected.

Refund Policy:

- For travel period 14th March to 30th June 2020, full refund is permitted only if original flight shown on the ticket is cancelled by ET.
- No show fee will apply at all times except when flight is cancelled involuntarily by the airline.
- The policy is applicable for both refundable and non-refundable tickets.

Rerouting Policy:

Rerouting is permitted by applying the applicable difference in fares, fees and taxes.

Tour code "HDQ094B" must be used for all waivers.

We shall provide regular updates in coming days and as the situation develops. In the meantime, for any further updates you may visit the link

<https://www.ethiopianairlines.com/aa/en/breaking-news/updates-and-health-advisory-on-the-covid-19-virus>