

NOTIFICATION

Updates in red

The following guidelines have been published to assist any customer who may wish to change their travel date for India.

Advice for British Airways-125 ticketed customers whose BA flight is still OPERATING.

Rebook onto
British Airways

Airports affected to/from:
All Indian airports

Tickets issued by
10 March 2020

Ticket travel dates
Up to and including 14 April 2020

Rebooking Allowance

Rebook onto an alternative **British Airways service for travel up to and including 01 August 2020.**

Waive change fees but ticket will need to be requoted and any difference in fare charged to the customer.

Origin/Destination/Stopover changes
No

Refunds allowed

No - but for BA-125 ticketed customers yet to start their journey, the value of the original tickets may be held and used as part payment towards a future booking. This must be redeemed for travel on flights taken within 12 months from the date of the first flight in the original booking.

Redemptions included
Yes

Important Information

One ticket change allowed from the above options.

Includes any connecting services on the same BA-125 ticket.

If changing both outbound and return sectors, travel must be completed by dates specified.

For customers on **cancelled** flights, please contact Customer Support.

Adherence to commercial policies/conditions of carriage guidelines remains entirely the responsibility of the user. BA reserves the right to withdraw guidelines at any time