

# NOTIFICATION

The following guidelines have been published to assist any customer who may wish to change their travel date to/from the Spain.

## **Advice for British Airways-125 ticketed customers whose BA flight is still OPERATING.**

### Rebook onto

British Airways

### Airports affected to/from:

To/From all Spanish Airports

### Tickets issued by

14 March 2020

### Ticket travel dates

Up to and including 14 April 2020

### Rebooking Allowance

Rebook onto an alternative **British Airways service between 15 April and 1 August 2020.**

Waive change fees but ticket will need to be requoted and any difference in fare charged to the customer.

### Origin/Destination/Stopover changes

No

### Refunds allowed

**No** – but for BA-125 ticketed customers yet to start their journey, the value of the original tickets may be held and used as part payment towards a future booking. This must be redeemed for travel on flights taken within 12 months from the date of the first flight in the original booking.

### Redemptions included

Yes

### Important Information

One ticket change allowed from the above options.

Includes any connecting BA/Joint Business services on the same ticket.

If changing both outbound and return sectors, travel must be completed by dates specified.

Ticket may be extended to allow the rebook.

For customers on **cancelled** flights, please contact Customer Support.

Adherence to commercial policies/conditions of carriage guidelines remains entirely the responsibility of the user. BA reserves the right to withdraw guidelines at any time