

In view of the heightened risk of importation of COVID-19 cases into Singapore, please be advised that **from 23 March 2020, 2359 hours** (Singapore time), all short-term visitors, from anywhere in the world, will not be allowed to enter or transit through Singapore. Only Singapore Citizens, Permanent Residents and Long Term Pass holders will be permitted to be accepted on flights to Singapore.

Singapore

With effect from 2359 hours on 23Mar2020:

- All Short-term visitors:** No entry or transit through Singapore.
Work Pass holders: Entry / return only permitted for those providing essential services (and their dependents)
All Singapore Citizens, permanent residents, and long term pass holders:
From Hubei Province: 14-day Quarantine
From All other countries: 14-day Stay Home Notice (SHN)

Visitors affected by the above policy and need to visit Singapore due to extenuating reasons may appeal to Singapore's Immigrations and Checkpoint Authority here: <https://www.ica.gov.sg/covid-19>

During the transition on the 23 March to 24 March, please note the following:

If the passengers flight into Singapore is scheduled to arrive **before 23 March, 2359hrs** and customer has an onward flight out of Singapore past the midnight, please advise customers to proceed to the airport to approach airport ground staff for assistance.

However, if passengers flights into Singapore are scheduled to arrive **after 23 March 2359hrs**, please inform the passenger of the new Border Control measures in Singapore. Passengers will not be accepted, other than Singapore Citizens, Permanent Residents and Long Term Pass holders.