



An update from Air New Zealand

Kia Ora

Air New Zealand wish to advise that our international schedule will be significantly reduced as a result of the impact of Covid-19 on travel demand.

Below is an outline of our international schedule to operate between 30 March – 31 May 2020. Please note all services are subject to change as governments continue to introduce or change travel and border restrictions.

Domestic services into Auckland will be scheduled to allow travellers to connect onto Tasman and Pacific routes.

Tasman:

Auckland – Sydney: 3 return services per week - 2x 787 / 1x A320neo

Auckland – Brisbane: 2 return services per week - 1x 787 / 1x A320neo

Auckland – Melbourne: 2 return services per week operated by 787

Sydney/Brisbane – Norfolk Island: 1 return flight per week on each market

Pacific Islands:

Auckland – Fiji, Rarotonga, Niue: 1x A320 return service per week for each market.

Samoa and Tonga are currently not permitting international flights. If these restrictions end, Air New Zealand is likely to operate one return service per week from Auckland.

Long Haul:

Auckland – Los Angeles: 3 return services per week

Auckland – Hong Kong: 2 return services per week

Auckland – Shanghai: will operate every alternate day from 2 May

Please refer to your GDS for full schedule details.

Effective immediately, for travel 30 March – 12 April bookings with impacted flights will be cancelled. Please ensure you check your queues and update bookings accordingly. Impacted bookings for travel post 12 April will be progressively rolled out over the coming weeks.

Please refer to airnzagent.co.uk for the Covid-19 flexibility policy outlining options for your customers.

We will be sure to update you on any additional longterm flying that may take place between these dates.

We thank you for your continued support and patience during this time.

Kind regards,

Air New Zealand Sales – UK/Europe

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