

Airline	Original Outbound travel date	Fare difference if rebooked on a different booking class?	Reissue by	Offers flexibility to change dates? (one time change fee waiver)	Refunds allowed?	Travel voucher? (option to decide new travel dates later, same PNR)
<b>A3 - Aegean Airlines</b>	12MAR20 - 30APR20	YES	12 months from original TKT	YES, travel until 20OCT20	NO	NO
<b>AA - American Airlines</b>	01MAR20 - 31MAY20	YES	Same day as flight rebooking	YES	Yes (Only if flight canx 24 hours before departure)	YES, to travel until 31DEC20
<b>AC - Air Canada</b>	04MAR20 - 30APR20	YES	12 months from original TKT	YES, travel until 31MAR21	Yes (only if flights are cancelled)	YES, to travel until 31DEC20
<b>AF - Air France</b>	04MAR20 - 31MAY20	If re-route YES, if keeping the same destination and travel until 30NOV20 no fare diff (same cabin), if travel on/after 01DEC20, charge fare diff	By 30SEP20	YES, if travel until 30NOV20 no fare diff, travel on/after 01DEC20 will charge fare diff	Cancelled flights: FOC Refund depends on the ticket. On a non refundable ticket they can only have a voucher. If the fare is refundable and the flights had been cancelled by AF, we can apply full refund.	YES, reissue by 30SEP20
<b>AI - Air India</b>	16MAR20 - 15APR20	YES	12 months from original TKT	YES, travel until 31MAR21	NO	NO
<b>AM - Aeromexico</b>	09MAR20 - 31MAY20	NO	By 25FEB20	YES, travel until 28FEB21	NO	NO
<b>AT - Royal Air Maroc</b>	06MAR20 - 30JUN20	YES	12 months from original TKT	YES, travel until 31OCT20	NO	NO
<b>AV - Avianca</b>	04MAR20 - 15APR20	YES	12 months from original TKT	YES	NO	NO
<b>AY - Finnair</b>	12MAR20 - 30MAY20	N/A	12 months from original TKT	YES, travel until 30NOV20	Yes (only if flights are cancelled)	YES, to travel until 30Nov
<b>BI - Royal Brunei</b>	04MAR20 - 31MAY20	YES	12 months from original TKT	YES, travel until 30SEP20	NO	YES
<b>BR - EVA</b>	14MAR20 - 31APR20	YES	12 months from original TKT	YES, travel until 31DEC20	Yes (only if flights are cancelled)	NO

<b>CX - Cathay Pacific</b>	01MAR20 - 31MAY20	YES	12 months from original TKT	YES, travel until 10DEC20	YES	NO
<b>DI/DY/D8 - Norwegian</b>	12MAR20 - 01JUN20	YES	12 months from original TKT	YES, travel until 30NOV20	Yes (only if flights are cancelled)	NO
<b>DL - Delta Airlines</b>	24FEB20 - 31MAY20	No, if travel until 31MAY (same cabin) No, if travel same class until 31DEC	12 months from original TKT	YES, travel until 31DEC20	Yes (only if flights are cancelled)	YES
<b>EI - Aer Lingus</b>	17MAR20 - 31MAY20	YES	12 months from original TKT	YES, reissue by 27MAR20 to travel until 20MAR21	Yes (only if flights are cancelled)	NO, but you can reissue the tickets for a second time and get a change fee waiver again
<b>EK - Emirates</b>	12MAR20 - 31MAY20	YES only if re-route	12 months from original TKT	YES	NO	YES, original ticket can be kept with an open coupons status for 760 days from date of original ticket issue.
<b>ET - Ethiopian Airlines</b>	14MAR20 - 30JUN20	YES	12 months from original TKT	YES, travel until 31DEC20	Yes (only if flights are cancelled)	YES, to travel until 31DEC20
<b>EY - Etihad Airways</b>	13MAR20 - 30JUN20	NO if travelling until 30JUN20	By 30SEP20	YES, any destination, no fare diff (same cabin), travel until 30JUN20	NO	YES, book until 30SEP20 to travel until 30APR21
<b>GF - Gulf Air</b>	12MAR20 - 15APR20	NO	12 months from original TKT	YES, travel until 31MAY20	Yes (only if flights are cancelled)	NO
<b>IB</b>	All		12 months from original TKT	YES	NO	YES
<b>KL - KLM</b>	All	If re-route YES, if keeping the same destination and travel until 30NOV20 no fare diff (same cabin), if travel on/after 01DEC20, charge fare diff	By 30SEP20	YES	Cancelled flights: FOC Refund depends on the ticket. On a non refundable ticket they can only have a voucher. If the fare is refundable and the flights had been cancelled by KL, we can apply full refund.	YES, reissue by 30SEP20

<b>KM - Air Malta</b>	Travel until 31MAY20	NO	By 31MAY20	YES, rebook by 31MAY20 to travel until 31DEC20	YES	YES, rebook by 28OCT20 to travel by 31MAR21
<b>KQ - Kenya Airways</b>	05MAR20 - 31MAY20	YES	By 31MAR20	YES	NO	YES, issue EMD by 30APR20. EMD will be valid for one year
<b>LA - LATAM</b>	12MAR20 - 31MAY20	YES only if re-route	12 months from original TKT	YES, travel to be completed before 31DEC20	Maybe, case-by-case review through your agency support executive	YES, travel until 31DEC20
<b>LHG - Lufthansa Group</b>	19MAR20 - 31DEC20	YES	By 31AUG20	YES, travel until 31DEC20	YES (if flights are cancelled, can be requested at later stage)	YES
<b>JL - Japan Airlines</b>	04FEB20 - 30JUN20	YES	12 months from original TKT	YES, travel until 30JUN20	Yes (only if flights are cancelled)	NO
<b>MH - Malaysia Airlines</b>	13MAR20 - 31MAY20	YES	By 30JUN20	YES, travel until 31DEC20	Yes (only if flights are cancelled)	YES, travel until 31DEC20
<b>MK - Air Mauritius</b>	13MAR20 - 30JUN20	YES	By 31JUL20	YES	Yes (only if flights are cancelled)	YES
<b>NH - All Nippon Airways</b>	28FEB20 - 05APR20	Change of RBD not permitted	By NH only	YES, travel until 30JUN20	YES	NO
<b>NZ - Air New Zealand</b>	Until 31MAR20	NO	12 months from original TKT	YES, travel until 30JUN20	YES (only due to a travel ban or flight cancelled)	YES, 12 months for cancellation rather than date of issue
<b>PR - Philippine Airlines</b>	15MAR20 - 30APR20	YES (only if re-route)	12 months from original TKT	YES, travel until 30NOV20	NO	YES
<b>QF - Qantas</b>	Until 30JUN20	NO	12 months from original TKT	YES, rebook before 31MAR20	Yes (only If flight has cancelled)	YES
<b>QR - Qatar Airways</b>	12MAR20-31MAY20	YES (only if re-route)	12 months from original TKT	YES	NO	YES, EMD will be valid for one year
<b>RJ - Royal Jordanian</b>	All	YES	By 15APR20	YES, to travel until 31DEC20	NO	YES, EMD will be valid for one year
<b>SA - South African</b>	Until 31MAY20	YES	within 24 months from 25MAR20	YES, travel until 25MAR22	NO	YES, EMD will be valid for one year
<b>SQ - Singapore Airlines</b>	05MAR20 - 30APR20	YES	12 months from original TKT	YES, travel until 31MAR21	Yes (only if flights are cancelled)	YES

<b>TG - Thai Airways</b>	05MAR20 - 31MAY20	YES (only if re-route)	12 months from original TKT	YES	Yes (only if flights are cancelled)	YES
<b>TK - Turkish Airlines</b>	Until 31May20	YES	12 months from original TKT	YES, travel until 28FEB20	NO	YES
<b>TP - TAP Air Portugal</b>	Until 31MAY20	YES	12 months from original TKT	YES, travel until 31DEC20	NO	YES, EMD will be valid for a year
<b>TS - Air Transat</b>	12 MAR20 - 30APR20	NO	within 24 months from original travel date	YES, travel until 31DEC20	NO	YES, travel until 31DEC20
<b>UA - United Airlines</b>	09MAR20 - 30MAY20	YES	12 months from original TKT	YES, travel until 31DEC20	Refund of EMD permitted	YES
<b>UL - SriLankan Airlines</b>	ALL	YES	By 31MAY20	YES	YES (for travel between 15MAR20-15APR20 only)	NO
<b>UX - Air Europa</b>	13MAR20 - 30JUN20	NO	12 months from original TKT	YES	Yes - VIA BSP if flight have cancelled	YES, to travel until 31DEC20
<b>VN - Vietnam</b>	11MAR20 - 30JUN20	YES	12 months from original TKT	YES, travel until 31DEC20	Yes (only if flights are cancelled)	NO
<b>VS - Virgin Atlantic</b>	Until 31MAY20	NO If travel until 30JUN20 YES if travel from 01JUL20	12 months from original TKT	YES, travel until 30APR21	YES (only due to a travel ban or flight cancelled)	YES
<b>WY - Oman Air</b>	01FEB20 - 31MAY20	YES	12 months from original TKT	YES	NO	YES
<b>WS -Westjet</b>	03MAR20 - 01MAY20	YES	12 months from original TKT	YES, travel until 28FEB21	NO	YES