

Airline	Original Outbound travel date	Fare difference if rebooked on a different booking class?	Reissue by	Offers flexibility to change dates? (one time change fee waiver)	Refunds allowed?	Travel voucher? (option to decide new travel dates later, same PNR)
A3 - Aegean Airlines	12MAR20 - 30APR20	YES	12 months from original TKT	YES, travel until 20OCT20	NO	NO
AA - American Airlines	01MAR20 - 31MAY20	YES	Same day as flight rebooking	YES	Yes (Only if flight canx 24 hours before departure)	YES, to travel until 31DEC20
AC - Air Canada	04MAR20 - 30APR20	YES	12 months from original TKT	YES, travel until 31MAR21	Yes (only if flights are cancelled)	YES, to travel until 31DEC20
AF - Air France	04MAR20 - 31MAY20	If re-route YES, if keeping the same destination and travel until 30NOV20 no fare diff (same cabin), if travel on/after 01DEC20, charge fare diff	By 30SEP20	YES, if travel until 30NOV20 no fare diff, travel on/after 01DEC20 will charge fare diff	Cancelled flights: FOC Refund depends on the ticket. On a non refundable ticket they can only have a voucher. If the fare is refundable and the flights had been cancelled by AF, we can apply full refund.	YES, reissue by 30SEP20
AI - Air India	16MAR20 - 15APR20	YES	12 months from original TKT	YES, travel until 31MAR21	NO	NO
AM - Aeromexico	09MAR20 - 31MAY20	NO	By 25FEB20	YES, travel until 28FEB21	NO	NO
AT - Royal Air Maroc	06MAR20 - 30JUN20	YES	12 months from original TKT	YES, travel until 31OCT20	NO	NO
AV - Avianca	04MAR20 - 15APR20	YES	12 months from original TKT	YES	NO	NO
AY - Finnair	12MAR20 - 30MAY20	N/A	12 months from original TKT	YES, travel until 30NOV20	Yes (only if flights are cancelled)	YES, to travel until 30Nov
BI - Royal Brunei	04MAR20 - 31MAY20	YES	12 months from original TKT	YES, travel until 30SEP20	NO	YES
BR - EVA	14MAR20 - 31APR20	YES	12 months from original TKT	YES, travel until 31DEC20	Yes (only if flights are cancelled)	NO

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CX - Cathay Pacific	01MAR20 - 31MAY20	YES	12 months from original TKT	YES, travel until 10DEC20	YES	NO
DI/DY/D8 - Norwegian	12MAR20 - 01JUN20	YES	12 months from original TKT	YES, travel until 30NOV20	Yes (only if flights are cancelled)	NO
DL - Delta Airlines	24FEB20 - 31MAY20	No, if travel until 31MAY (same cabin) No, if travel same class until 31DEC	12 months from original TKT	YES, travel until 31DEC20	Yes (only if flights are cancelled)	YES
EI - Aer Lingus	17MAR20 - 31MAY20	YES	12 months from original TKT	YES, reissue by 27MAR20 to travel until 20MAR21	Yes (only if flights are cancelled)	NO, but you can reissue the tickets for a second time and get a change fee waiver again
EK - Emirates	12MAR20 - 31MAY20	YES only if re-route	12 months from original TKT	YES	NO	YES, original ticket can be kept with an open coupons status for 760 days from date of original ticket issue.
ET - Ethiopian Airlines	14MAR20 - 30JUN20	YES	12 months from original TKT	YES, travel until 31DEC20	Yes (only if flights are cancelled)	YES, to travel until 31DEC20
EY - Etihad Airways	13MAR20 - 30JUN20	NO if travelling until 30JUN20	By 30SEP20	YES, any destination, no fare diff (same cabin), travel until 30JUN20	NO	YES, book until 30SEP20 to travel until 30APR21
GF - Gulf Air	12MAR20 - 15APR20	NO	12 months from original TKT	YES, travel until 31MAY20	Yes (only if flights are cancelled)	NO
IB	All		12 months from original TKT	YES	NO	YES

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KL - KLM	All	If re-route YES, if keeping the same destination and travel until 30NOV20 no fare diff (same cabin), if travel on/after 01DEC20, charge fare diff	By 30SEP20	YES	Cancelled flights: FOC Refund depends on the ticket. On a non refundable ticket they can only have a voucher. If the fare is refundable and the flights had been cancelled by KL, we can apply full refund.	YES, reissue by 30SEP20
KM - Air Malta	Travel until 31MAY20	NO	By 31MAY20	YES, rebook by 31MAY20 to travel until 31DEC20	YES	YES, rebook by 28OCT20 to travel by 31MAR21
KQ - Kenya Airways	05MAR20 - 31MAY20	YES	By 31MAR20	YES	NO	YES, issue EMD by 30APR20. EMD will be valid for one year
LA - LATAM	12MAR20 - 31MAY20	YES only if re-route	12 months from original TKT	YES, travel to be completed before 31DEC20	Maybe, case-by-case review through your agency support executive	YES, travel until 31DEC20
LHG - Lufthansa Group	19MAR20 - 31DEC20	YES	By 31AUG20	YES, travel until 31DEC20	YES (if flights are cancelled, can be requested at later stage)	YES
JL - Japan Airlines	04FEB20 - 30JUN20	YES	12 months from original TKT	YES, travel until 30JUN20	Yes (only if flights are cancelled)	NO
MH - Malaysia Airlines	13MAR20 - 31MAY20	YES	By 30JUN20	YES, travel until 31DEC20	Yes (only if flights are cancelled)	YES, travel until 31DEC20
MK - Air Mauritius	13MAR20 - 30JUN20	YES	By 31JUL20	YES	Yes (only if flights are cancelled)	YES
NH - All Nippon Airways	28FEB20 - 05APR20	change of RBD not permitted	By NH only	YES, travel until 30JUN20	YES	NO

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NZ - Air New Zealand	Until 31MAR20	NO	12 months from original TKT	YES, travel until 30JUN20	YES (only due to a travel ban or flight cancelled)	YES, 12 months for cancellation rather than date of issue
PR - Philippine Airlines	15MAR20 - 30APR20	YES (only if re-route)	12 months from original TKT	YES, travel until 30NOV20	NO	YES
QF - Qantas	Until 30JUN20	NO	12 months from original TKT	YES, rebook before 31MAR20	Yes (only If flight has cancelled)	YES
QR - Qatar Airways	12MAR20- 31MAY20	YES (only if re-route)	12 months from original TKT	YES	NO	YES, EMD will be valid for one year
RJ - Royal Jordanian	All	YES	By 15APR20	YES, to travel until 31DEC20	NO	YES, EMD will be valid for one year
SA - South African	Until 31MAY20	YES	within 24 months from 25MAR20	YES, travel until 25MAR22	NO	YES, EMD will be valid for one year
SQ - Singapore Airlines	05MAR20 - 30APR20	YES	12 months from original TKT	YES, travel until 31MAR21	Yes (only if flights are cancelled)	YES
TG - Thai Airways	05MAR20 - 31MAY20	YES (only if re-route)	12 months from original TKT	YES	Yes (only if flights are cancelled)	YES
TK - Turkish Airlines	Until 31May20	YES	12 months from original TKT	YES, travel until 28FEB20	NO	YES
TP - TAP Air Portugal	Until 31MAY20	YES	12 months from original TKT	YES, travel until 31DEC20	NO	YES, EMD will be valid for a year
TS - Air Transat	12 MAR20 - 30APR20	NO	within 24 months from original travel date	YES, travel until 31DEC20	NO	YES, travel until 31DEC20
UA - United Airlines	09MAR20 - 30MAY20	YES	12 months from original TKT	YES, travel until 31DEC20	Refund of EMD permitted	YES
UL - SriLankan Airlines	ALL	YES	By 31MAY20	YES	YES (for travel between 15MAR20-15APR20 only)	NO

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UX - Air Europa	13MAR20 - 30JUN20	NO	12 months from original TKT	YES	Yes - VIA BSP if flight have cancelled	YES, to travel until 31DEC20
VN - Vietnam	11MAR20 - 30JUN20	YES	12 months from original TKT	YES, travel until 31DEC20	Yes (only if flights are cancelled)	NO
VS - Virgin Atlantic	Until 31MAY20	NO If travel until 30JUN20 YES if travel from 01JUL20	12 months from original TKT	YES, travel until 30APR21	YES (only due to a travel ban or flight cancelled)	YES
WY - Oman Air	01FEB20 - 31MAY20	YES	12 months from original TKT	YES	NO	YES
WS - Westjet	03MAR20 - 01MAY20	YES	12 months from original TKT	YES, travel until 28FEB21	NO	YES