

The travel industry is suffering from the massive disruption due to the Coronavirus pandemic. While the situation is unclear.

With reference to the information received from The Egyptian Civil Aviation due to precaution measures for the prevention of Corona Virus (COVID-19) Spread, kindly be informed that:

- *All international flights to /from all Egyptian airports are **suspended**, (From 19 March 2020, 10:00 GMT until 15 April 2020 22:00 GMT).*

Travel flexibility

For passengers travelling between 19th March 2020 till 15th April 2020 . Please you may apply one below:

- **For cancelation**

A full refund permitted to change ticket value to travel voucher (EMD) valid for 12 months from issuing date.

- **For Rebooking**

Change the booking to any date of travel without any penalty to travel before the 15 May 2020.

For Passengers wish to change their booking after the 15th May 2020. You may apply below:

- Change fees is waived one time. Any difference in fare or taxes will be collected.