

SALES NOTICE

NOTICE NO : 01/20
DATE : 17th March 2020
SUBJECT : **AIR BOTSWANA UPDATE- CORONA VIRUS**

Dear Travel Trade Partner

Air Botswana wishes to share its position with the travel trade in regards to the **Coronavirus**. The position of Air Botswana in regards to cancellations on BP flights due to the Corona Virus is that the airline will allow the customer to use the ticket at a later date until the end of June 2020 with a onetime waiver of reservation change fee. There is flexibility to use the ticket on any Air Botswana route network. All affected tickets are to be reissued involuntarily at the customer's request.

The waiver will be applicable for tickets issued on or after 01st January 2020 and up to 17th March, 2020 for travel on or before 30th June 2020. Both the original and the new tickets must be wholly on BP flights. Refunds will be processed in accordance with the existing fare conditions.

With regards to through / Interline journeys the rules of the fare owner will apply.

For clarification or assistance send your requests to salesmanagers@airbotswana.co.bw

We thank you for your continued support during these challenging times.

Warm Regards



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