

Corona Virus - Refund and rebooking.

UPDATED 23MAR20. REBOOKING AN REFUND PROCEDURES ON WIDEROE IF TICKETS ARE ON WIDEROE (WF - 701) DOCUMENTS. READ MORE....

Refund:

Most airlines are now reducing their traffic program due to reduced demand. Passengers affected by a cancellation on a throughgoing WF 701-document are entitled to a refund

Refund is not offered on separate WF 701-tickets on local transport as feed to other carriers.

Rebooking:

Widerøe removes change fee on new WF-701 documents sold between 12 March20 and 31May20

where original travel date is up to 31May20. Air tickets sold during this period can therefore be changed without charge!

The new journey must be by 28FEB21.

Widerøe is now implementing ATC DW - Amadeus Ticket Changer Dynamic Waiver - which means that the above regulations have been updated and the change will automatically be waived and waiver code is added

to the FE element. Opens now for all WF offices and travel agencies.

If not inserted automatically, please insert:
FE WAIVEWFCOVID31

NB! This applies to tickets sold AFTER 12MAR20 and not tickets issues before. Price difference between old and new ticket still to be collected.