

- *All international flights to /from all Egyptian airports are **suspended**, (From 19 March 2020, 10:00 GMT until 15 MAY 2020 22:00 GMT).*

Travel flexibility

For passengers travelling between 19th March 2020 till 15 May 2020 . Please you may apply one below:

- **For cancelation**

1. A full refund permitted to change ticket value to travel voucher (EMD) valid for 12 months from issuing date.
 - a. EMD should be 'Good for transportation'. You can use code REFT
 - b. If you cannot issue EMD passengers can keep ticket number they can use it as EMD .
2. Cash refunds are currently suspended but you will be processed 35 days **after the resumption of normal operations.**

- **For Rebooking**

Change the booking to any date of travel without any penalty to travel before the 30 May 2020.

For Passengers wish to change their booking after the 15th June 2020. You may apply below:

- Change fees is waived one time. Any difference in fare or taxes will be collected.