

VSbulletin - Our plan to return to passenger flying

Health and wellbeing of your customers

To ensure the health and safety of our people and your customers, we are implementing additional measures to offer peace of mind in the airport and when taking to the skies.

These include enhanced and thorough cleaning practices at check in, boarding gates and onboard including the use of electrostatic spraying of high-grade disinfectant onboard in all our cabins and lavatories, ensuring no surface is left untouched.

Safe distancing will also be adhered to wherever possible, particularly at check-in and boarding and where not possible, masks will be required.

We will provide a personal Health Pack for the wellbeing and comfort of all your customers, which will contain medical grade face masks as a requirement to be worn onboard, surface wipes and hand gel. In the short term, we will also be offering a simplified hot food service onboard to minimise contact, enclosed from preparation in a COVID-safe, monitored environment directly to your customers' seats.