

FINNAIR – UPDATED NEWS JULY 2020



Dear Travel Trade Partner

Please find below our updates news for JULY 2020

Please check IATA current foreign countries travel restrictions:

www.iatatravelcentre.com/international-travel-document-news/1583250745.htm

Travelers must bring their own hygienic mask for travel.

Check our Finnair Health and Safety pages for further information:

www.finnair.com/ch-de/fluginformationen/fly-with-confidence

Finnair Lounge opens its doors on the Schengen area



Finnair Lounge at Helsinki Airport's Schengen area opens to customers as of 1st July 2020. The lounge is open from 6 am until 10 am and from 2 pm until 8 pm with a limited selection of Food and Beverages. The lounge services will be operated with reduced capacity and extra cleaning to support high hygiene standards. Also customers who are going on a non-Schengen flight and are eligible for lounge access may use the lounge in the Schengen area. Finnair's lounges on the

airport's non-Schengen area will remain closed.

In-flight service will expand in July-August

In July - August 2020, in Finland and on the shortest routes in Europe, such as Stockholm's Arlanda, we serve coffee and tea, juice and water in economy class. On longer European flights we serve also biscuit or a sandwich, depending on the length of the route. On long-haul flights, our service returns closer to normal in both economy and business classes. However, the range of special meals and alcoholic beverages



is still limited. More detailed descriptions of the serving can be found [here](#).

New “Clean Kit” for customers



In addition to stepped up cleaning measures and regular disinfections onboard aircraft, for added reassurance, Finnair will launch a new “Clean Kit” that will be distributed to all passengers from the beginning of July. The kit contains hand sanitiser, surface wipes, an information leaflet and is packaged within an envelope that acts as a waste container. The kit has a special sustainable focus and features artwork by Finnish artist Reeta Ek. The paper product has been

sourced using sustainable Finnish forestry fibres and the hand sanitiser has been supplied by Kyrö distillery, who is perhaps best known for their award-winning gin. Kyrö pivoted to providing hand sanitiser to the healthcare industry when the pandemic first started.

The wearing of masks by all passengers and crew will continue to be mandatory throughout the entire journey (except when dining). Passengers are asked to prepare enough masks for their journey though a limited supply is available onboard if required in exceptional circumstances. In line with the focus on sustainability, these masks have been sourced and manufactured within Finland.

Temporary reduction in the size of hand luggage

Finnair temporarily changes the permitted size of hand luggage. The new dimensions of hand luggage are 55x40x23cm (old dimension 56x45x25cm). Economy class tickets includes one hand luggage and a small personal item with dimensions of 40x30x15cm. The total weight of hand luggage and personal belongings may not exceed 8 kg. Business class tickets includes two hand luggage and one personal item, such as a handbag, with a total weight of up to 10 kg.



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