

Please note the date of original ticket issuance on your bookings, most policies give 12 months to re-issue from this date. Not original OB travel date.

Top 10 Airlines					
Airline	Original Outbound Travel Dates	Fare Difference on New Booking, in the Same Cabin?	Travel Voucher?	Airline Bonus For Rebooking?	Full Refunds Permitted?
Air Canada	01MAR20 - 30JUN21	YES	YES, for travel until 30APR21. For AC cancellations on/after 19MAR20 the ticket is open for 24 months	NO	Yes (only if flights are cancelled) <b>(via GDS)</b>
American Airlines	01MAR20 - 30SEP20	YES	YES, to travel until 31DEC21	NO	Yes (only if flights are cancelled by AA) <b>(via GDS)</b>
Air France/KLM	All travel dates	If re-route YES, but if new travel dates are on same RBD & destination then no fare difference applies	YES, reissue by 30JUN21	NO	Yes (only if flights are cancelled) <b>(via GDS)</b>
Delta Air Lines	25FEB20 - 31DEC20	No fare difference if rebooked in the same RBD	YES, travel until 30SEP22	NO	Yes (only if flights are cancelled) <b>(via GDS)</b>
Emirates	12MAR20 - 30NOV20	No fare difference, Unless the new PNR is to a different destination.	YES. Ticket can be kept open 760 days from the date of original ticket issuance	NO	Yes (only if flights are cancelled, travel ban, lockdowns) <b>(via GDS)</b>
Etihad Airways	13MAR20 - 30NOV20	Yes, (unless if you travel before 30NOV20)	YES, book until 30NOV20 to travel until 31OCT21	<a href="#">Yes. See EY policy for details</a>	Yes (only if flights are cancelled) <b>(via BSP)</b>
Qatar Airways	12MAR20- 31DEC20	No, if travel until 31DEC20	YES	<a href="#">Yes. See QR policy for details</a>	Yes (only if flights are cancelled or travel ban) non refundable taxes remain no refundable. <b>(via GDS)</b>
Singapore Airlines	24JAN20 - 30NOV20	YES	YES, travel until 31DEC21	<a href="#">Yes. See SQ policy for details</a>	YES <b>(via BSP)</b>
Virgin Atlantic	01MAR20 - 31DEC20	No fare difference, If travel is completed by 30NOV20	YES, travel until 30SEP22	NO	YES (only if flights are cancelled by VS) <b>(via BSP)</b>

All airlines					
Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Reissue by	Full refunds allowed?	Travel voucher?
<b>A3 - Aegean Airlines</b>	All, but policy is only applicable for flights with UN status or SC over 1 hour.	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>via BSP</b>	YES
<b>AA - American Airlines</b>	01MAR20 - 30SEP20	YES	Same day as flight rebooking	Yes (only if flights are cancelled) <b>via GDS</b>	YES, to travel until 31DEC21
<b>AC - Air Canada</b>	01MAR20 - 30JUN21	YES	24 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>Via GDS</b>	YES, credit can be used within 24 months)
<b>AF - Air France</b>	All travel dates	If re-route YES, but if new travel dates are on same RBD & destination then no fare difference applies	By 30JUN21	Yes (only if flights are cancelled) <b>via GDS</b>	YES, reissue by 30JUN21
<b>AM - Aeromexico</b>	09MAR20 - 31AUG20	NO (only if flights were cancelled)	By 30APR21	NO	NO
<b>AT - Royal Air Maroc</b>	06MAR20 - 31OCT20	No, if rebooked the same routing and booking class. Travel before 31OCT20	18 months from original date of ticket issuance (not the departure date)	NO, but EMDs can be refunded on the expire date	YES, Travel within 18 months from original ticketing date
<b>AV - Avianca</b>	04MAR20 - 31OCT20	YES	By 31JUN21	Yes (only if flights are cancelled) <b>via BSP</b>	YES

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Reissue by	Full refunds allowed?	Travel voucher?
<b>AY - Finnair</b>	16MAR20 - 31AUG20(including any cancelled flights after 31AUG)	NO (reroute not allowed)	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled or travel ban) <b>(via GDS)</b>	YES, to travel until 31May21
<b>BI - Royal Brunei</b>	04MAR20 - 31DEC20	YES	760 days from original ticket date (not departure date)	Yes (if flights are cancelled) <b>(via BSP)</b>	YES, EMD valid for 2 years
<b>BR - EVA</b>	11MAR20 - 31AUG20	YES	By 03SEP20	Yes (only if flights are cancelled) <b>(via GDS)</b>	NO
<b>CX - Cathay Pacific</b>	17MAR20 - 31OCT20	YES	12 months from original date of ticket issuance (not the departure date)	YES <b>(via GDS)</b>	YES, travel until 30SEP21
<b>DI/DY/D8 - Norwegian</b>	12MAR20 - 30NOV20 (including any travel dates when affected by a flight cancellation)	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via BSP)</b>	NO
<b>DL - Delta Air Lines</b>	25FEB20 - 31DEC20	No fare difference if rebooked in the same RBD	Within 24 months from original travel date	Yes (only if flights are cancelled) <b>(via GDS)</b>	YES, travel until 30SEP22
<b>EI - Aer Lingus</b>	17MAR20 - 30SEP20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via GDS)</b>	NO, but change fee can be waived for a second time.
<b>EK - Emirates</b>	12MAR20 - 30NOV20	YES only if re-route	760 days from original ticket date (not departure date)	Yes (only if flights are affected) <b>(via GDS)</b>	YES, original ticket can be kept with an open coupon status for 760 days from date of original ticket issue.
<b>ET - Ethiopian Airlines</b>	01MAR20 - 30SEP20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES, to travel until 31DEC21

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EY - Etihad Airways	13MAR20 - 30NOV20	Yes, (unless if you travel before 30NOV20)	By 30NOV20	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES, book until 30NOV20 to travel until 31OCT21
FI - Icelandair	11MAR20 - 30SEP20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled and no other option has been offered) <b>via BSP</b>	YES
GF - Gulf Air	12MAR20 - 30SEP20	NO, it travelling until 30SEP20	12 months from original date of ticket issuance (not the departure date)	YES (only if flights are cancelled) <b>via GDS</b>	YES, travel within 12 months from ticket issuance
IB	01MAR20 - 31DEC20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via GDS)</b>	YES (exclude IT bookings)
KL - KLM	All travel dates	If re-route YES, but if new travel dates are on same RBD & destination then no fare difference applies	By 30JUN21	Yes (only if flights are cancelled) <b>via GDS</b>	YES, reissue by 30JUN21
KQ - Kenya Airways	05MAR20 - 30SEP20	YES	By 30JUN21	Yes (only if flights are cancelled) <b>via BSP</b>	YES, issue EMD by 30JUN21. EMD will be valid for one year
LA - LATAM	14MAR20 - 31DEC20	If flights were cancelled, rebook on the same RBD and no fare diff will apply.	12 months from original date of ticket issuance (not the departure date)	NO	NO

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Reissue by	Full refunds allowed?	Travel voucher?
<b>LHG - Lufthansa Group</b>	19MAR20 - 30APR21	YES	By 31AUG20	Yes (only if flights are cancelled) <b>(via GDS)</b>	YES
<b>JL - Japan Airlines</b>	28FEB20 - 30SEP20	YES	12 months from original date of ticket issuance (travel by 31MAR21)	Yes (only if flights are cancelled) <b>(via GDS)</b>	YES, travel until 31MAR21
<b>MH - Malaysia Airlines</b>	13MAR20 - 31DEC20	YES	By 31DEC20	Yes (only if ex-UK flights are cancelled) <b>(via BSP)</b>	YES, travel until 31JUN21
<b>MK - Air Mauritius</b>	13MAR20 - 31AUG0	YES	12 months from original date of ticket issuance (not the departure date)	As per fare rules, or after 24 months <b>(via BSP)</b>	YES
<b>MS - Egyptair</b>	From 19MAR20 - including all suspended flights	YES	12 months from original date of ticket issuance (not the departure date)	YES (only if the flights are cancelled) <b>(Via BSP)</b>	YES, to be used within 12 months of issuance
<b>NH - All Nippon Airways</b>	26FEB20 - 30SEP20	Change of RBD not permitted	By NH only, before 31MAR21	<b>YES (via GDS)</b>	NO
<b>NZ - Air New Zealand</b>	Until 31DEC20	Yes, unless if tickets were issued between 5-31MAR20	By 30DEC21	Yes (only if flights are cancelled or due to travel ban) <b>(via GDS)</b>	Yes, travel until 30DEC21
<b>PR - Philippine Airlines</b>	15MAR20 - 15SEP20	YES (only if re-route)	By 30NOV20	Yes ( if flights are cancelled) <b>Via BSP</b>	YES, to be used within 12 months of issuance
<b>QF - Qantas</b>	Until 31OCT20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via GDS)</b>	YES, travel until 31DEC22
<b>QR - Qatar Airways</b>	Until 31DEC20	NO, if travel until 31DEC20	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled or travel ban) <b>(via GDS)</b>	YES

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<b>RJ - Royal Jordanian</b>	17MAR20 - 07AUG20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES
<b>SA - South African</b>	All tickets issue before 31AUG20	YES	Within 24 months from 25MAR20	NO	YES, travel until 25MAR22
<b>SQ - Singapore Airlines</b>	24JAN20 - 30NOV20	YES	By 30DEC21	YES <b>(via BSP)</b>	YES, travel until 31DEC21
<b>SK-Scandinavian Airlines</b>	05MAR20 - 15JUL20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES, travel until 31DEC21
<b>TG - Thai Airways</b>	18MAR20 -31JAN21	NO(only if re-route)	By 31DEC21	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES
<b>TK - Turkish Airlines</b>	21MAR20-31DEC20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via GDS)</b>	YES, travel until 31DEC21
<b>TP - TAP Air Portugal</b>	Until 30SEP20	YES but discount given for rebooking	By 31AUG20	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES
<b>TS - Air Transat</b>	12MAR20 - 31OCT20	NO	Within 24 months of original ticketing date (not the departure date)	YES. If flights are cancelled (Only the OB ex-UK leg of the journey) <b>(via BSP)</b>	YES, 24 months from original travel dates
<b>UA - United Airlines</b>	09MAR20 - 31DEC20	YES	Within 24 months of original ticketing date (not the departure date)	YES (if flights are cancelled and no re-protection has been given, or if the SC is over 2 hours) <b>(via GDS)</b>	YES, 24 months from original travel dates
<b>UL - SriLankan Airlines</b>	26JAN20 - 31DEC20	YES	By 31DEC20	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES, travel by 31DEC21

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<b>UX - Air Europa</b>	From 01MAR20	NO	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES
<b>VN - Vietnam</b>	11MAR20 - 31DEC20	YES	12 months from original date of ticket issuance (not the departure date)	Yes (only if flights are cancelled) <b>(via BSP)</b>	YES
<b>VS - Virgin Atlantic</b>	01MAR20 - 31DEC20	NO - If travel completed by 30NOV20, YES - if travel from 01DEC20	12 months from original date of ticket issuance (not the departure date)	YES (only if flights are cancelled) <b>(via BSP)</b>	YES, travel until 30SEP22
<b>WF - Wideroe</b>	12MAR20 - 30JUN20	YES	within ticket validity	YES (only if flights are cancelled) <b>(via GDS)</b>	NO
<b>WY - Oman Air</b>	From 01FEB20	YES	24 months from original date of ticket issuance (not the departure date)	YES (refunds will be processed based on valid of the ticket after 12 months from issuance, minimum processing times around 6 months)	YES, 24 months from original ticket date
<b>WS -Westjet</b>	02MAR20-31JAN21	YES	By 28FEB21	Yes (only if flights with UN,UC, NO status departing from US OR US) <b>(via BSP)</b>	YES, 24 months from original ticket date

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