

Emirates COVID 19 travel waiver policy – Passenger Guidelines & Options

Updated: 16 Sep 2020

(This travel waiver policy supersedes any previously issued COVID 19 travel waiver policy)



Tickets issued on or before 30Sep 20 with at least one coupon where the scheduled Emirates departure is on or before 31Mar 21

Changes and Reissues:

Tickets to be rebooked with waiver of Reissue Fee & Fare difference in any RBD within the same cabin, to an alternate flight or to/from nearest EK online gateway, to/from DXB or within the same region where EK flights are operating. If passenger wishes to rebook/reissue to another region, no Reissue Fee to be collected, however Fare difference (if any) will need to be collected

Please continue to use code "ROGW006 DUE COVID-19"

Tickets issued on or after 01Oct 20 with at least one coupon where the scheduled Emirates departure is on or before 31Mar 21

Changes and Reissues:

Tickets to be rebooked in ticketed RBD to an alternate flight or to/from nearest EK online gateway, to/from DXB or within the same region where EK flights are operating. If seats are not available in the ticketed RBD, applicable fare difference to the higher RBD to be charged. No reissue fee to be collected. If passenger wishes to rebook/reissue to another region, no reissue fee to be collected, however fare difference (if any) will need to be collected

Please continue to use code "ROGW006 DUE COVID-19"

Keep your ticket for future travel:

A passenger holding an eligible ticket can cancel their existing booking and the original ticket can be kept with an open coupons status for 760 days from date of original ticket issue. This ticket will then be accepted at face / residual value as payment for a new ticket for any date/flight. Refer to Changes and Reissues for the options available for changing an itinerary

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Refund:

Unused portion of the ticket is eligible for a refund without penalty.

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If you are unable to rebook as per guidelines stated here, please email [Sales Support](#) for assistance.