

## For customers with Iberia 075 tickets



### Impacted flights

All operating flights if any of the conditions below applies in the 15 days before the flight:

- Entry restrictions at your destination, **or**
- Mandatory lockdown or quarantine at your destination that cannot be avoided with a negative COVID test close to departure, **or**
- Unexpected mandatory lockdown or quarantine at point of origin, **or**
- Passenger/s has/have tested positive for COVID.



### Date/Route Change

 **Allowed**

- One voluntary change per passenger.
- No change penalty applies.
- Fare difference applies.
- New dates: 12 months from the change.



### Voucher

 **Allowed**

- Only for published fares.
- Valid 14 months from the day the voucher was issued.



### Notas

- Change/voucher must be requested before check-in closure.
- Until 15 days before the flight changes are permitted according to fare rules. Moreover, the first change is free (fare difference applies) for all fares except basic fares.