

## Commercial provisions for passengers impacted by flights' cancellations to United Kingdom

Following the decision to suspend all flights to the United Kingdom, Royal Air Maroc implements the commercial provisions below for the impacted passengers:

- Eligibility: passengers on flights to and from the United Kingdom, canceled as of December 21, 2020;
- Date change: postponement free of charge on available flights to the same initial destination until March 30, 2021 inclusive;
- Change of route: 1 change allowed to another destination in Europe until March 30, 2021 inclusive;
- Reimbursement allowed:
  - ✓ Voucher (EMD) valid for 12 months and refundable in cash at the end of validity;
  - ✓ In cash.

**Important: It is the exclusive responsibility of the customer to inform himself and comply - before traveling - with the conditions and requirements of the authorities of the countries of departure, transit and arrival.**

Customer Relation  
Royal Air Maroc