

Singapore Airlines: Border Measures for Travelers from United Kingdom - Effective 07-18 Jan 2021

SC001/GB/2021

Dear Trade Partner,

Following from our previous Trade Comms SC072/GB/2020 , advising that, with effect from 23rd December all passengers departing the UK will not be allowed entry into Singapore (SIN), or transit through Singapore Changi Airport with the exception of Singapore citizens and Singapore permanent residents.

However, we are pleased to advise, the following same plane transfer options from LHR to AKL/SYD and now PER.

Flight options, effective from 7th to 18th January 2021 as follows:

DOP (ex-LHR)	1	2	3	4	5	6	7
SQ317 LHR-SIN	SQ223 SIN-PER	SQ281 SIN-AKL	SQ223 SIN-PER	SQ281 SIN-AKL	SQ223 SIN-PER	SQ211 SIN-SYD	SQ211 SIN-SYD
SQ319 LHR-SIN	-		-		SQ283 SIN-AKL	SQ285 SIN-AKL	SQ285 SIN-AKL

1. Same plane Transit passengers from LHR must produce a negative COVID-19 PCR test result taken not more than 3 days before departure.
2. LHR transit passengers and new joiners from Singapore (SIN) will be seated in separate areas onboard the Sydney (SYD), Auckland (AKL) and Perth (PER) flights.
3. Same plane Transit passengers must also stay on the plane throughout the whole transit.
4. Same plane Transit passengers may not get their preferred seats (EMEX , BSCT and Paid seats etc)

Singapore Airlines passengers currently affected by the transit restrictions are being contacted by our customer services team, where passenger contact details have been provided*, to discuss options and rebook where necessary. For Same plane flights to SYD / PER and AKL, priority will be given to those Singapore Airlines customers already booked however new bookings may be made, subject to availability and passengers meeting the requisite travel and entry requirements.

Singapore Airlines will auto UN flights for affected passengers who may change to a later date without a change fee or seek a refund in full.

Returning Singapore Citizens and Permanent Residents will be permitted to travel to Singapore only and will be subject to Covid-19 PCR test upon arrival in Singapore prior to the start of a 14day Quarantine period. They are also subject to a Covid-19 test before the end of the SHN (Stay-Home Notice). Please note that all costs associated with the SHN and Covid-19 tests will be borne by the traveller.

For more information on the Singapore government's latest border measures, please refer [here](#).

For updates please continue to refer to our revised policies uploaded to the Policies section of our Trade Website. [Agent360](#)

If you are yet to register, please refer to our trade communications SC034/GB/20 of the 06th July for registration details.

Singapore Airlines would like to apologies for this disruption. Thank you for your continued support and please circulate to all staff concerned.