

Please refer to this table when creating new bookings

Airline	Bookings Made Between	Policy Covers Travel Until	Rebook Until	Change Fees Waivered	Fare Difference if Changing New Booking (In Same Cabin)	Full Refunds Permitted	Refund Method
Air Canada	Ticketed before 28FEB20	28-Feb-22	Rebook upto 24 months after you (agent/Aviate) cancel the booking	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
American Airlines	Ticketed before 31JAN21	ALL	Travel before 31DEC21	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
Air France/KLM	Ticketed after 03MAR20	ALL	Tickets for rebooked travel must be re-issued before 30JUN21	Yes	Yes however AFKL offer additional credit for rebooking using an EMD	Only if flights are cancelled by airline, major schedule change or departing before 31-Mar-21	GDS
British Airways	Ticketed after 03MAR20	31-Aug-21	Travel before 30APR22	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
Delta Air Lines	Ticketed before 30MAR21	ALL	Travel before 24FEB21	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
Emirates *	Ticketed after 31OCT20	30-Jun-21	Re-issue within 24 months of original date of ticket issuance	Yes	No fare difference for date change to same destination, if same RBD. All other conditions fare difference applies	YES	GDS
Etihad Airways*	ALL	30-Jun-21	30-Jun-21	Yes	Yes however EY offer additional credit for rebooking	Only if flights are cancelled, major schedule change, travel ban, lockdowns in place or negative PCR test	GDS
Qatar Airways	Ticketed before 30APR21	ALL	Re-issue within 24 months of original date of ticket issuance	Yes	No fare difference if re-booked on the same RBD and route. All other conditions fare difference applies.	YES	GDS
Singapore Airlines	Ticketed between 5MAR20 to 28FEB21	ALL	Within 12 months from ticket issue date	Yes / Unlimited	Yes	Only if flights are cancelled by airline	BSP Link
Turkish Airlines	Ticketed between 21MAR20 to 31MAR21	ALL	Travel before 31-Dec-21	Yes	Yes	Only if flights are cancelled by airline. IT bookings can be cancelled upto 31-Mar-21	GDS
Virgin Atlantic*	Any	30-Jun-21	Travel before 31-Dec-22	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS

* Emirates, Etihad Airways, Virgin Atlantic, Westjet and Ethiopian Airlines are the only airlines offering free global cover for COVID-19 related costs.

Emirates Covid-19 cover policy	Virgin Covid-19 cover policy	Etihad Airways Covid-19 cover policy
Westjet Covid-19 Cover Policy	Ethiopian Airlines Covid-19 Cover Policy	Omair Air Covid-19 cover policy

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