

Dear Trade Partner,

This policy supersedes policy issued on 17th March 2021.

TEMPORARY SUSPENSION OF LONDON - MUSCAT – LONDON FLIGHTS

As directed by the UK government & Supreme Committee of the Sultanate of Oman, **all direct flights from London Heathrow to Muscat & V.V** will be suspended until further notice , **Effective from 12pm 19th March, 2021 until further notice:**

- All guests with bookings on flights to the UK from the Sultanate of Oman due to arrive on/after 0400hrs on 19th March 2021 will need to amend their travel plans.
- All guests with bookings on flights from London Heathrow to the Sultanate of Oman due to arrive on/after 1200hrs on 19th March 2020 will need to amend their travel plans (excluding Omani Citizens).
- Guests affected by these changes have the following options:
 - **MCT-LHR ONLY:** Bookings may be re-routed via FRA at no ADC. FRA-LHR sectors should be booked on LH in D/Z class for business class bookings, or L/Q/S/T class for economy bookings.
 - Bookings may be changed to another date as per Oman Air's standard COVID-19 rebooking policy. No date changes fees will apply.
 - Guests may apply for a full refund as per Oman Air's standard COVID-19 rebooking policy
- Oman Air strongly advises all guests who choose to travel to the UK to check all immigration requirements prior to departure.