

Please note the date of original ticket issuance on your bookings, most policies give 12 months to re-issue from this date. Not original OB travel date.
 For ticketed bookings travelling beyond the current airline policy, changes have to be made under the fare rules, however Aviate recommend waiting for the airline to extend their policy in response to Covid19.

| Top Airlines | | | | | | | | |
|--------------------|---|-------------------------------------|--|---|--|--|--|-------------------------|
| Airline | Ticketed Before | Policy Covers Original Travel Until | Fare Difference on New Booking, in the Same Cabin? | Last Date for Travel (*applicable only on fully unused tickets) | Last Date to Re-issue Under Current Policy | Airline Bonus For Rebooking? | Full Refunds Permitted | Refund Method to Aviate |
| Air Canada | 21-Feb-21 | 28-Feb-22 | Yes | Rebook up to 24 months after the date of flight cancellation by AC | Re-issue/re-book before last date for travel | No | Only if flights are cancelled | GDS |
| American Airlines | 30-Sep-20 | 31-Mar-21 | Yes | Travel until 31-Dec-21 | Re-issue/re-book before last date for travel | No | Only if flights are cancelled | GDS |
| Air France/KLM | All | ALL (different rules apply) | No fare difference to same destination if a flight is canx by the airline and same RBDs available for new dates | Travel until 31-Dec-21 | Reissued before 31JUN21, EMDs before 31MAR21 | No | Yes. If original travel is before 30SEP21. Or if flights are cancelled | GDS |
| British Airways | Two policies before and after 03/03/20 | 30-Apr-22 | Yes | Travel until 30-Apr-23 | Re-issue/re-book before last date for travel | No | Only if flights are cancelled | GDS |
| Delta Air Lines | Two policies, before and after 17/04/2020 | 31-Mar-21 | No fare difference if booked in the same RBD | Travel until 31DEC22 | Re-issue/re-book before last date for travel | No | Only if flights are cancelled | GDS |
| Emirates | All | 30-Sep-21 | If ticketed before 30SEP20: No, unless route is changed. If ticket after, yes if the same RBD is not available | Ticket can be kept open 24 months from the date of original ticket issuance | Re-issue/re-book before last date for travel | No | Yes | GDS |
| Etihad Airways | 31-SEP-2021 | 30-Sep-21 | No fare difference if travel is rebooked before 31SEP21 to travel until 31SEP21 | Rebook by 30SEP21 regardless of tkt validity | 31/09/2021 | Yes. See EY policy for details | Only if flights are cancelled, travel ban or positive PCR test | ALLGDS |
| Qatar Airways | 30-Apr-21 | All | Yes | Two years from original ticket date | Re-issue/re-book before last date for travel | No | Yes | GDS |
| Singapore Airlines | All | 31-Jun-21 | Yes | Travel until 31-Dec-21 | Re-issue/re-book before last date for travel | Yes. See SQ policy for details | Yes for bookings issued before 15MAR20, otherwise only if flights are cancelled or travel ban. | BSP Link |
| Virgin Atlantic | All | All | No if new travel is before 31MAR21. For other travel dates VS will waiver fare increases up to £60 in economy, £120 in Premium and £350 in Upper | Travel until 30-Apr-23 | Re-issue/re-book before last date for travel | No | Only if flights are cancelled | GDS |

| Other airlines | | | | | | |
|----------------------|--|--|--|--|---|-------------------------|
| Airline | Original Outbound travel date | Fare Difference on New Booking, in the Same Cabin? | Reissue by | Travel voucher? | Full refunds allowed? | Refund Method to Aviate |
| A3 - Aegean Airlines | All, but policy is only applicable for flights with UN status or SC over 1 hour. | YES | 12 months from original date of ticket issuance (not departure date) | YES | Only if flights are cancelled by airline | GDS |
| AM - Aeromexico | ALL | No, if flights were cancelled | One year after original travel or before 31APR21 | Yes, one year from first original travel | NO | N/A |
| AT - Royal Air Maroc | Until 31OCT21 | YES | 12 months from original date of ticket issuance (not departure date) | YES, Travel within 12 months from voucher issue date | NO, but EMDs can be refunded on their expiry date | N/A |
| AV - Avianca | All | YES | By 31DEC21 | YES | Only if flights are cancelled by airline | BSP Link |
| AY - Finnair | Until 31AUG21 | No, if flights were cancelled | 12 months from original date of ticket issuance (not departure date) | NO | Only if flights are cancelled by the airline | GDS |
| BI - Royal Brunei | Until 31DEC21 | YES | 760 days from original ticket date (not departure date) | YES, EMD valid for 2 years | Only if flights are cancelled by airline | BSP Link |
| BR - EVA | ALL | ALL | By 31JAN21 | NO | Only if flights are cancelled by airline | GDS |
| CX - Cathay Pacific | Until 30JUN21 | YES | 12 months from original date of ticket issuance (not departure date) | YES, travel until 30JUN22 | Yes if travel before 31MAR21, after this date only if flights are cancelled | GDS |
| DI/DY/D8 - Norwegian | ALL | YES | 12 months from original date of ticket issuance (not departure date) | NO | Only if flights are cancelled by airline | BSP Link |

| Airline | Original Outbound travel date | Fare Difference on New Booking, in the Same Cabin? | Reissue by | Travel voucher? | Full refunds allowed? | Refund Method to Aviate |
|-------------------------|-------------------------------|--|--|--|---|-------------------------|
| ET - Ethiopian Airlines | 01MAR20 - 31APR21 | YES | 12 months from original date of ticket issuance (not departure date) | YES, to travel until 31DEC21 | Only if flights are cancelled by airline | GDS |
| FI - Icelandair | ALL | YES | 12 months from original date of ticket issuance (not departure date) | YES | Only if flights are cancelled by airline and no other option has been offered | GDS |
| GF - Gulf Air | ALL | NO, if on the same RBD | 12 months from original date of ticket issuance (not departure date) | YES, travel within 18 months from ticket issuance | Only if flights are cancelled by airline | GDS |
| IB - Iberia | ALL | YES | 12 months from original date of ticket issuance (not departure date) | YES (exclude IT bookings) | Only if flights are cancelled by airline | GDS |
| KQ - Kenya Airways | ALL | YES | By 30JUN21 | YES, travel within 24 months from ticket issuance date | Only if flights are cancelled by airline | BSP Link |
| LA - LATAM | 01MAR20 - 31JUL21 | If flights were cancelled, rebook on the same RBD and no fare diff will apply. | 12 months from original date of ticket issuance (not departure date) | NO | Only if flights are cancelled by airline or SC over 31min | GDS |
| LHG - Lufthansa Group | 19MAR20 - 31MAY21 | YES | All LHG flights have no change fees | YES | Only if flights are cancelled by airline | GDS |
| JL - Japan Airlines | Until 31OCT21 | YES | 12 months from original date of ticket issuance (travel by 10JUL21) | YES, travel until 10JUL21 | Only if flights are cancelled by airline | GDS |
| MH - Malaysia Airlines | Until 31OCT21 | NO | By 30JUN21 | YES, travel until 31DEC21 | Only if ex-UK flights are cancelled by airline | BSP Link |
| MK - Air Mauritius | All travel dates | YES | 12 months from original date of ticket issuance (not departure date) | YES | Refunds are blocked, only to the processed after 24months from issue date | BSP Link |

| Airline | Original Outbound travel date | Fare Difference on New Booking, in the Same Cabin? | Reissue by | Travel voucher? | Full refunds allowed? | Refund Method to Aviate |
|--------------------------|---|--|--|--|---|-------------------------|
| MS - Egyptair | From 19MAR20 Including all suspended flights | YES | 12 months from original date of ticket issuance (not the departure date) | YES, to be used within 12 months of issuance | Only if flights are cancelled by airline | BSP Link |
| NH - All Nippon Airways | 26FEB20 - 30JUN21 | Change of RBD not permitted | By NH only, before 30OCT21 | NO | YES | GDS |
| NZ - Air New Zealand | Until 31MAR21 | YES | By 31DEC21 | Yes, travel until 30DEC21 | Only if flights are cancelled by the airline or travel ban in place | GDS |
| PR - Philippine Airlines | 15MAR20 - 31MAR21 | NO (only if re-route) | By 31MAR21 | YES | Only if flights are cancelled by airline | GDS |
| QF - Qantas | Until 30APR21 | YES | Reissue by 31DEC21 | YES, travel until 31DEC23 | Only if flights are cancelled by airline | GDS |
| RJ - Royal Jordanian | Until 31MAY21 | YES | Reissue by 31MAY21 | YES, EMD are valid for two years from issue date | Only if flights are cancelled by airline | GDS |
| SA - South African | ALL | YES | Within 24 months from 25MAR20 | YES, ticket is valid for 24 months | NO | N/A |
| SK-Scandinavian Airlines | ALL, diff criterias apply | YES | 12 months from original date of ticket issuance (not departure date) | YES | Only if flights are cancelled by airline | GDS |
| TG - Thai Airways | 18MAR20 -30JUN21 | NO (same cabin and RBD) | Extended to travel until 31DEC22 | YES, travel until 31DEC22 | Only if flights are cancelled by airline | BSP Link |
| TK - Turkish Airlines | 21MAR20-31MAR21 | YES | 12 months from original date of ticket issuance (not departure date) | YES, travel until 31DEC21 | Only if flights are cancelled by airline | GDS |
| TP - TAP Air Portugal | ALL | YES | 12 months from original date of ticket issuance (not departure date) | YES, two years from ticket issue date | Only if flights are cancelled by airline | BSP Link |
| TS - Air Transat | ALL | YES | Until 28FEB21 | YES, 24 months from original travel dates | YES, partial refunds for ex-uk cancelled before 01DEC20. Full refund if cancelled after | BSP Link |

| Airline | Original Outbound travel date | Fare Difference on New Booking, in the Same Cabin? | Reissue by | Travel voucher? | Full refunds allowed? | Refund Method to Aviate |
|-------------------------|-------------------------------|--|--|--|--|-------------------------|
| UA - United Airlines | 09MAR20 - 31MAR21 | YES | Travel by 31MAR22 | YES, to travel before 31MAR22 | YES (if flights are cancelled and no re-protection has been given, or if the SC is over 2 hours) | Via GDS |
| UL - SriLankan Airlines | 26JAN20 - 31DEC21 | YES | By 30JUN21 | YES, travel by 31MAR22 | Only if flights are cancelled by airline | BSP Link |
| UX - Air Europa | From 01MAR20 | YES (no if flights had been cancelled) | 12 months from original date of ticket issuance (not departure date) | YES | Only if flights are cancelled by airline | BSP Link |
| VN - Vietnam | All travel dates | YES | 12 months from original date of ticket issuance (not departure date) | YES | Only if flights are cancelled by airline | BSP Link |
| WF - Wideroe | All travel dates | YES | within ticket validity | NO | Only if flights are cancelled by airline | GDS |
| WY - Oman Air | From 01FEB20 | YES | By 30JUN21 | YES, 24 months from original ticket date | YES (refunds will be processed based on valid of the ticket after 12 months from issuance, minimum processing times around 6 months) | BSP Link |
| WS - Westjet | All travel dates | YES | By 31DEC21 | YES, 24 months from original ticket date | Only if flights have UN,UC, NO status in the PNR departing from UK or USA) | BSP Link |

LAST UPDATE 01APR2021- 17:22