

Dear Agents,

Due to the recent additions to the RED-LIST countries we would like to remind you that passengers departing from these countries cannot be accepted onto flight arrivals into Manchester (MAN).

**Please do not accept any passengers traveling from RED-LIST countries for flights to MAN as their transit or final port of arrival, as there are no Hotel arrangements for passenger's quarantine.**

**UK nationals and permanent UK residents booked to MAN from any RED-LIST country should change their reservations to arrive into the UK at one of the approved airports which are LHR LGW BHX EDI.**

**Changes / Re-routing:**

The right to change to an alternative flight free of charge due to the above-said reason, is applicable only once. rebooking and rerouting will be made without any charge for different booking classes only if the new destination is in the same IATA region and in the same cabin providing that **new travel date up to May 31, 2021 (Included) for TK and AJ operating flights.**

Once the passenger has accepted an alternative flight and the reservation has been changed accordingly, the right to a further reservation change will be subject to the original fare rules.

**Refunds Policy:**

A) In the event that the passenger does not wish to travel, then an involuntary ticket refund transaction shall be performed provided that passenger is not NO-SHOW.

B) Once the passenger has accepted an alternative flight and the reservation has been changed accordingly, the right to a refund will be subject to the original fare rules.

**Please remark “INVOL REISS/RFND DUE TO REDLIST MAN” in the endorsement field.**

\*\*Red list countries can be found by following the link below

<https://www.gov.uk/guidance/transport-measures-to-protect-the-uk-from-variant-strains-of-covid-19>

All passengers traveling to England (excluding exemptions) are required to make a test reservation before their flight, for Covid-19 tests to be carried out by the relevant authorities on their arrival in England and the reference numbers they provide after booking the test package must be entered by the passengers on the **PLF form**. It is kindly requested that reference number entries and test checks are carried out as detailed in the link below.

In order to access Passenger Locator Form (PLF) click:

<https://www.gov.uk/provide-journey-contact-details-before-travel-uk>