

Please refer to this table when creating new bookings

Airline	Bookings Made Between	Policy Covers Travel Until	Rebook Until	Change Fees Waivered	Fare Difference if Changing New Booking (In Same Cabin)	Full Refunds Permitted	Refund Method
Air Canada	After 01APR21	30APR22	Rebook up to 24 months after you (agent/Aviate) cancel the booking	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
Air France/KLM	ALL	ALL	Tickets for rebooked travel must be re-issued before 30JUN21	Yes	Yes	YES	GDS
British Airways	After 03MAR20	31AUG21	Travel before 30APR23	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
Delta Air Lines	Before 30APR21	ALL	Travel before 31DEC22	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
Emirates *	After 30OCT20	30SEP21	Re-issue within 24 months of original date of ticket issuance	Yes	No fare difference for date change to same destination, if same RBD. All other conditions fare difference applies	YES	GDS
Ethiad Airways*	ALL	30SEP21	30SEP21	Yes	Yes however EY offer additional credit for rebooking	Only if flights are cancelled, major schedule change, travel ban, lockdowns in place or negative PCR test	GDS
Qatar Airways	Before 30APR21	ALL	Re-issue within 24 months of original date of ticket issuance	Yes	No fare difference if re-booked on the same RBD and route. All other conditions fare difference applies.	YES	GDS
Singapore Airlines	Between 05MAR20 to 30JUN21	ALL	Within 12 months from ticket issue date	Yes / Unlimited if reissue is done before 30JUN21, one change after	Yes	Only if flights are cancelled by airline, major schedule change	BSP Link
Turkish Airlines	Ticketed between 21MAR20 to 31MAY21	ALL	Travel before 31DEC21	Yes	Yes	Only if flights are cancelled by airline. IT bookings can be cancelled upto 31JUN21	GDS
Virgin Atlantic*	From 03MAR21	30APR22	Travel before 30APR23	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS

** The following airlines are offering free global cover for COVID-19 related costs.*

Emirates Covid-19 cover policy	Virgin Covid-19 cover policy	Ethiad Airways Covid-19 cover policy	Cathay Pacific Covid-19 cover policy
Westjet Covid-19 Cover Policy	Ethiopian Airlines Covid-19 Cover Policy	Omair Air Covid-19 cover policy	Japan Airlines Covid-19 cover policy

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