

Sales Talk No. 1016

06 June 2021

Subject: GF ticketing procedures for change/refunds for passengers impacted by Travel restrictions to/from London.

With effect from 04:00 UK time, Tuesday 8th June 2021. Bahrain is now considered as one of the Red list countries. For more details, kindly visit the following link.

<https://www.gov.uk/guidance/red-amber-and-green-list-rules-for-entering-england>

Therefore, the following procedures shall apply to all Gulf Air passengers affected by the newly introduced travel restrictions on all GF passenger traveling to/from the UK for the period starting from 06 June 2021 until further notice.

Ticketing Date	Tickets issued on/before 06 June 2021
<p>Options available for passengers impacted by UK restriction</p>	<ul style="list-style-type: none"> • Amend travel date to a later date (no change fees; difference in fare does not apply). Note: re-booking to a date earlier than 08Jun requires difference in fare to be paid • Hold the ticket for up to 18 Months from the original ticket issuance date, irrespective of the ticket validity (this policy does not apply to expired tickets) • Refund to original form of payment (refund fees do not apply)

Tickets must be processed as per normal procedures and ensuring the following OSI remark is added to the booking:

For Refund: **OSI GF AUTHORISED REFUND DUE TO TRAVEL RESTRICTION TO/FROM UK.**

For Rebooking: **OSI GF AUTHORISED REBOOK DUE TO TRAVEL RESTRICTION TO/FROM UK.**

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