

a. **Change Penalty Waiver:**

- 1) For Ticketed itinerary, between 23 Apr 2021 till normalcy of flight schedule, charges for Date/Flight will be waived.
- 2) Please note re routing is not permitted . **BHX passengers can re route over LHR** .
- 3) First change will be free, for any subsequent changes, original ticketing conditions w.r.t penalties i.e., Change, No-show will apply.
- 4) In case of same RBD not available, passengers may be booked in available RBD maintaining the same cabin class, although efforts must be made to book in the next higher RBD.
- 5) Down selling of RBD/FARE is not permitted.
- 6) Agent can re book any travel date till 29OCT2021 (except black out period : **Ex-India : 01 Aug- 10 Sep 2021 / Ex-UK: 15 Jul- 15 Aug 2021)**
Only Fare difference will apply for passengers who are ticketed for off peak season wants to travel during Black out period .
- 7) Passengers ticketed for Blackout period wants to travel during same blackout period Nil fare difference will apply .
- 8) **Ticket re issuance waiver code : 14A / UK / 2021 (to be inserted in exchanged ticket Endorsement box) .**
- 9) Free change can be availed only once, in case of subsequent changes, rules as per the original booking RBD will apply.

b. **Cancellation fee waiver for cancelled UK / IND / UK flights :**

- 1) In case passenger wants to cancel for tickets issued prior to 23 April 21 and travel post 23rd April 21, NIL cancellation charges will apply.
- 2) Full refund as Cancellation charge waived off .
- 3) Please cancel booking and raise RA on BSP.
- 4) **Full refund Waiver code : 14A / UK / 2021 (to be inserted in Reason box with flight details)**
- 5) **To avoid No show , please cancel domestic leg wherever international flight is cancelled**