

Please refer to this table when creating new bookings

Airline	Bookings Made Between	Policy Covers Travel Until	Rebook Until	Change Fees Waivered	Fare Difference if Changing New Booking (In Same Cabin)	Full Refunds Permitted	Refund Method
Air Canada	Before 30SEP21	30SEP22	Issued on/before 31MAR21: 24 months from last unused flight. Issued on/after 01APR21: 24 months from original issue date	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
Air France/KLM	ALL	ALL	Within 560 days from issue date	Yes	Yes	YES, if original travel is before 31MAR22	GDS
British Airways	After 03MAR20	31AUG22	Travel before 30SEP23	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS
Delta Air Lines	All changes as per fare rules	All changes as per fare rules	All changes as per fare rules	All changes as per fare rules	All changes as per fare rules	Only if flights are cancelled by airline, or major schedule change	GDS
Emirates *	After 30OCT20	31MAY22	Travel within 3 years from original ticket date	Yes	No fare difference for date change to same destination, if same RBD. All other conditions fare difference applies	YES	GDS
Etihad Airways*	ALL	31MAR22	31MAR22	Yes	Yes however EY offer additional credit for rebooking	Only if flights are cancelled, major schedule change, travel ban, lockdowns in place or negative PCR test	GDS
Qatar Airways	Before 31AUG21	ALL	Travel within 2 years from original ticket issue OR 31MAY22, whichever is first	Yes	No fare difference if re-booked on the same RBD and route. All other conditions fare difference applies.	YES	GDS
Singapore Airlines	Before 30SEP21	ALL	Within 12 months from ticket issue date	Yes	Yes	Only if flights are cancelled by airline, major schedule change	BSP Link
Turkish Airlines	Before 31OCT21 (if cancelled)	ALL	Travel before 30NOV21	Yes	Yes	Only if flights are cancelled by airline	GDS
Virgin Atlantic*	All	30APR22	Travel before 30APR23	Yes	Yes	Only if flights are cancelled by airline, or major schedule change	GDS

** The following airlines are offering free global cover for COVID-19 related costs.*

Emirates Covid-19 cover policy	Etihad Airways Covid-19 cover policy	Cathay Pacific Covid-19 cover policy
Westjet Covid-19 Cover Policy	Oman Air Covid-19 cover policy	Japan Airlines Covid-19 cover policy

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