

FLASH - September 07, 2021

Welcome back to Canada

On September 7, 2021, Canada's borders re-open to any fully vaccinated travellers who have been vaccinated with a Government of Canada-accepted vaccine at least 14 days prior to entering Canada and who meet all relevant entry requirements.

Travelling to Canada

Air Canada recommends consulting the [Government of Canada's Travel Wizard](#) prior to travelling to verify if you are allowed to enter Canada.

Fully vaccinated travellers eligible to enter Canada will not have to quarantine upon arrival. To be considered fully vaccinated, they must have received all required doses of a [Health Canada-approved COVID-19 vaccine](#) at least 14 days prior to entering Canada.

All customers 5 years of age or older entering Canada from an international destination are required to provide a negative COVID-19 molecular (PCR, NAT/NAAT or LAMP) test prior to boarding a flight. Antigen tests are not accepted for entry into Canada.

All travellers to Canada must submit their travel information using the [ArriveCan app](#) or [website](#) within 72 hours before their arrival. This includes the proof of vaccination in English or French, as well as a quarantine plan.

Travellers who are unable to show their [ArriveCAN](#) receipt – either on their mobile device or a printed copy – **will not be allowed to board their flight.**

In addition to their ArriveCAN receipt, travellers must retain a copy (paper or electronic) of their proof of vaccination and the originals of any certified translations available for verification at the border and for 14 days following their entry to Canada.

The Canada Border Services Agency is mandated to randomly test fully vaccinated travellers arriving into Canada, hence the requirement for all travellers to submit a quarantine plan in advance via the ArriveCan app or website. Any fully vaccinated traveller randomly selected for the border testing surveillance program must complete the mandatory testing requirements. Failure to do so may result in fines.

Connecting through Canada

Ensure that your clients meet the latest entry requirements for all the countries they are visiting or connecting through.

Flight and entry requirements vary by destination. Requirements may include, but are not limited to, proof of a negative COVID-19 test, entry forms, on-arrival testing and quarantine. Documents required for the outbound portion of your client's travel may differ from those required for the return.

Depending on the destination, a negative test result taken within a specified time frame may be required prior to departure, upon landing, or both. Certain countries require a negative COVID-19 test result even if travellers are only connecting through to another destination. Your clients may not be able to board their flight without the correct documentation.

If required to get a COVID-19 test, they should ensure it is the right test type, taken in the right time frame.

What to expect at the airport and on board

As airports are much busier than normal, travellers should make sure to arrive earlier than usual.

Air Canada is 100% compliant with all Transport Canada and PHAC health and safety directives for crews and employees, including self-isolation. We also require all customer-facing employees to use Personal Protective Equipment such as face guards, masks and gloves, and all employees have access to hand sanitizer. Our in-flight crew is also additionally provided with safety glasses and gowns.

Air Canada requires passengers to wear face coverings while on board. For all passengers over the age of 2, face coverings are a mandatory requirement issued by Transport Canada and the U.S. Transportation of Security Administration while boarding, onboard and while deplaning.

Air Canada was recognized for Best Airline Cabin Cleanliness in North America in the 2019 Skytrax World Airline Awards. With the onset of COVID-19, aircraft grooming procedures have been further expanded beyond pre-existing hospital-disinfectant and specialized techniques to also include electrostatic spraying of cabin interiors.

Similar to filters used in hospital rooms, our aircraft are equipped with High-Efficiency Particulate Air (HEPA) filters, which effectively capture 99.9% of particulates from recirculated air in the aircraft cabin. Air within the cabin is

refreshed every 2 to 3 minutes for a total of 20 to 30 total air changes per hour.

As part of the Air Canada CleanCare+ program, all customers onboard all Air Canada and Air Canada Express flights are provided with complimentary Customer Care Kits, which include: hand sanitizer packets, two antiseptic wipes, and facemasks (non-surgical). For sanitary reasons, the bag used to package these Care Kit items also doubles as a trash bag to dispose of any personal items.

Learn more

Learn more about the [Government of Canada's announcement](#)

Check for [eligibility to enter Canada](#)

Review the Government of Canada's [information for COVID-19 vaccinated travellers entering Canada](#)

Review the [Public Health Agency of Canada's information](#) on what travellers need to know about entry to Canada.

Flights operated by Air Canada Rouge. For more information, visit flyrouge.com.