

EgyptAir Policy valid till 15th October 2021 :

For tickets purchased any time before 3rd June 2021 for travelling out of London between 3rd June to 31st October 2021 passengers will have the right to choose one of the following options:

- **Option 1:**

- Wholly Unutilized ticket.
Keep the ticket open and use it within 12 months, valid from the ticket issuing date. You can rebook the ticket when passenger is ready to fly. Egyptair will waive the change fees once on the ticket. Please note if any additional fare or taxes difference exists when rebooking, it will need to be collected.
- No show:
 - No show is 24 hours before flight time.
 - In the case of no-shows, rules applied.
 - Please cancelled unnecessary booking.

- **Option 2:**

- Wholly Unutilized ticket.
Transfer all the whole value of the ticket(s) to a transportation credit voucher (EMD) valid for 12 months from the voucher issuing date.

EMD voucher “good for transportation “. Please use code REFT.

- No show:
 - No show is 24 hours before flight time.
 - In the case of no-shows, rules applied.
 - Please cancelled unnecessary booking.

- **Options 3:**

- Wholly Unutilized ticket.

If passengers wish to apply for refund, please note that fees may apply as per the fare rules. Please process a refund through GDS.

- No show:
 - No show is 24 hours before flight time.
 - In the case of no-shows, rules applied.
 - Please cancelled unnecessary booking.

Partially utilised tickets

If passengers have a booking to fly back from Egypt or any other destination to England after 8th June, please contact the local Egyptair office to check the status of the flight and make sure we have the latest contact details. In case passengers need to rebook their ticket(s) , we will waive the change fees once but any difference in fare or taxes will be collected .

Flight cancellation (UN)

If the flight has been cancelled due to operational reasons, you can rebook passenger free of charge to the next available flight or a full refund option will be offered.