

AIR MAURITIUS FLEXIBLE TRAVEL POLICY

Flexible Travel conditions for Air Mauritius (239) tickets issued between 01 October 2021 and 31 October 2022

Our policies are being adapted to help our guests feel confident when booking with us.

Tickets issued between 01 October 2021 and 31 October 2022 (inclusive) have a validity of two years as from the date of issue.

Eligibility

- Applicable for Air Mauritius tickets 239
- Travel on all Air Mauritius operating flights excluding Rodrigues.
- Most Significant Carrier or the carrier operating the longest flight in the routing should be Air Mauritius with a MK flight number.

Change of date, change of destination, transfer ticket

- Ticketed passengers will have the flexibility to change their travel dates free of charge. A passenger will also be allowed to use his/her ticket to travel to other destinations or freely transfer the ticket to another passenger. The rebooking fees for these tickets will be waived.
- Such changes will be allowed without penalty even if the fare rule for particular fare concerned specifies "No Change" or "Change with Penalty".
- Passengers will be charged for any additional amount resulting from higher fares.

Refunds

No cancellation fee will apply and you will receive full refund of your ticket. However, service fees will not be refunded.

You may contact our Call Centre for more information on +230 2077575 or email reservations [reservations_mru@airmauritus.com].

If you booked through a travel agency please contact them directly.

Air Mauritius reserves the right to modify the above policy at short notice.