

Following a review from the Moroccan authorities, the flight ban to/from Morocco to the United Kingdom, Germany and the Netherlands has been extended until 31<sup>th</sup> December 2021.

Customers who have purchased tickets on Royal Air Maroc suspended flights can either change the date of travel or get a refund at the same point of sale where the original ticket was issued.

The following conditions apply:

- **Ticket Change:** 1 change of date and destination allowed free of charge until 31<sup>st</sup> January 2022 to the same or to another destination
- **Voucher Refund:** refund by nominal voucher valid 12 months from the date of issue. If unused the voucher is refundable in cash on its expiry date from the same point of sale where the original ticket was issued.

Please note that travel agencies are able to process automatic refunds through the GDS.