

RED LIST UPDATE – South Africa, Botswana, Eswatini, Lesotho, Namibia and Zimbabwe  
Effective 26 November 2021

In accordance with the decisions taken by UK authorities, **South Africa, Botswana, Eswatini, Lesotho, Namibia and Zimbabwe** will move onto the red list at **12.00 midday Friday 26 November**.

There will be a ban on all direct commercial and private flights from these countries from 12.00 midday Friday 26 November to 4am Sunday 28 November.

If passengers have been in any of these countries and they arrive in England between 12.00 midday on Friday 26 November and 4am Sunday 28 November, they:

- must follow special guidance on how to complete the [passenger locator form](#)
- must [quarantine at home](#) or at alternative appropriate accommodation
- can get [free PCR tests to take during quarantine](#)

If they have been in any of these countries and arrive in England after 4am Sunday 28 November, passengers must quarantine in a managed hotel. They must [book a quarantine hotel package, including 2 COVID-19 tests](#), before they arrive in England.

If passengers have been in a country or territory on the red list in the 10 days before they arrive in England, they will only be allowed to enter the UK if they either:

- are a British or Irish National
- have residence rights in the UK

If passengers live in England, they should not travel to countries or territories on the red list.

Please refer to [the complete Government guidance on red list rules](#) for further details on what passengers must do before travelling to and after arriving in England.

Please be reminded that all passengers arriving into a UK airport must be informed and advised verbally and/or in writing by the agency regarding the UK Government's **“Entering the UK”** procedures detailed on [www.gov.uk/uk-border-control](http://www.gov.uk/uk-border-control).

It is currently a legal requirement for agents to ensure that all passengers arriving to the UK are provided with the latest public health and related duties information on [www.gov.uk/uk-border-control](http://www.gov.uk/uk-border-control).

Please apply Turkish Airlines current COVID-19 related procedures and passengers rights policy for passengers who are not permitted to travel by the country of departure/arrival due to COVID-19 restrictions.

This memo is provided for informative purposes only and is based on the information available to Turkish Airlines at present. We strongly recommend passengers and agencies to review the [travel news](#) page provided by IATA, the [travel information hub](#) provided by the Star Alliance or check with the relevant local authorities, consulates and embassies of the countries of departure, transit and arrival for the most up to date and accurate information.