

Please note the date of original ticket issuance on your bookings, most policies give 12 months to re-issue from this date. Not original OB travel date.
 For ticketed bookings travelling beyond the current airline policy, changes have to be made under the fare rules, however Aviate recommend waiting for the airline to extend their policy in response to Covid19.

Top Airlines								
Airline	Ticketed Before	Policy Covers Original Travel Until	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Last Date to Re-issue Under Current Policy	Airline Bonus For Rebooking?	Full Refunds Permitted	Refund Method to Aviate
Air Canada	28-Feb-22	28-Feb-23	Yes	24 months from issue date	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
American Airlines	31-Jan-22	31-Jan-22	Yes	31-Dec-22	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Air France/KLM	All	30-Jun-22	No fare difference to same destination if a flight is cancelled by the airline and same RBDs available for new dates	560 days from original	Re-issue/re-book before last date for travel	No	Yes. If original travel is before 30JUN22 and tickets issued before 28FEB22. Or if flights are cancelled. No-show is not permitted.	GDS
British Airways	Two policies, before and after 03MAR20	If made before 03MAR20 then 28-FEB-21. If made after 03MAR20 then up to 31-AUG-22	Yes	Travel until 30-Sep-23	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Delta Air Lines	17-Apr-21	30-Apr-21	No fare difference if booked in the same RBD	Travel until 31DEC22	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Emirates	Three policies: before 30SEP20, or between 01OCT20-11OCT21 and after 12OCT21	31-Aug-22	If ticketed before 30SEP20: No, unless route is changed. If ticket after, yes if the same RBD is not available	Ticket can be kept open 760 days from the date of original ticket issuance.	Re-issue/re-book before last date for travel	No	Yes, but it tickets are issued after 12OCT21, no show fee applies	GDS
Ethiad Airways	31-May-22	31-May-22	Involuntary: Only tax will apply Voluntary: Original ticket used as credit	Rebook by 31MAY22 regardless of ticket validity	31-May-22	No	Only if flights are cancelled, travel ban or positive PCR test	GDS
Qatar Airways	30-Sep-22	30-Sep-22	Yes	Two years from original ticket date or 31-SEP-2022, whichever comes first	Re-issue/re-book before last date for travel	No	Yes	GDS
Singapore Airlines	30-Jun-22	All	Yes	Within 12 months of original issue	On or before expiry date of ticket	No	Only if flights are cancelled or travel ban	GDS
Virgin Atlantic	All	All	Yes	Travel until 30-Apr-23	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS

Other airlines						
Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
A3 - Aegean Airlines	ALL	YES	12 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline	GDS
AM - Aeromexico	ALL	YES	12 months from original date of ticket issuance (not departure date)	Yes, one year from first original travel	Only as per fare rules	BSP Link
AT - Royal Air Maroc	ALL	YES	12 months from original date of ticket issuance (not departure date)	YES, Travel within 12 months from voucher issue date	NO, but EMDs can be refunded on their expiry date	N/A
AV - Avianca	All	YES	12 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline	BSP Link
AY - Finnair	Until 31MAY22	YES	12 months from original date of ticket issuance (not departure date)	NO	Only if flights are cancelled by the airline	GDS
BI - Royal Brunei	Until 31DEC21	YES	12 months from original date of ticket issuance (not departure date)	YES, EMD valid for 1 year	Only if flights are cancelled by airline	GDS
BR - EVA	ALL	YES	12 months from original date of ticket issuance (not departure date)	NO	Only if flights are cancelled by airline	GDS
CX - Cathay Pacific	Until 31MAR22	YES	Tickets must be reissued by 31MAR22	YES, travel until 31MAR23, provided change is made by 31MAR22	Yes if travel before 31MAR21, after this date only if flights are cancelled	GDS
DI/DY/D8 - Norwegian	After 19NOV20	YES	12 months from original last travel date	NO	Only if flights are cancelled by airline	GDS

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
El- Aer Lingus	Until 30SEP22	YES	12 months from original date of ticket issuance (not departure date)	No	Only if flights are cancelled by airline	GDS
ET - Ethiopian Airlines	Until 31MAY22	YES	12 months of original ticket issuance	YES, to travel until 31MAY22 or one year from issue date.	If flights have been affected by Covid-19	GDS
FI - Icelandair	ALL	YES	24 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline and no other option has been offered	GDS
GF - Gulf Air	ALL	NO, if on the same RBD	18 months from original date of ticket issuance (not departure date)	YES, travel within 18 months from ticket issuance	Only if flights are cancelled by airline or due to UK travel restrictions	GDS
IB - Iberia	ALL (If flights are cancelled)	YES	12 months from original date of ticket issuance (not departure date)	YES (excludes IT bookings)	Only if flights are cancelled by airline	GDS
KQ - Kenya Airways	ALL	YES	12 months from original date of ticket issuance (not departure date)	Rebooking to be done within ticket validity	Only if flights are cancelled by airline	GDS
LA - LATAM	ALL	If flights were cancelled, rebook on the same RBD and no fare diff will apply.	12 months from original date of ticket issuance (not departure date)	NO	Only if flights are cancelled by airline	GDS
LHG - Lufthansa Group	Travel until 31AUG21, issued before 31JUL21	YES	12 months from original date of ticket issuance	YES, travel until 31DEC22	Only if flights are cancelled by airline	GDS
JL - Japan Airlines	Until 25APR22	YES	12 months from original date of ticket issuance	One year from original issue date	Only if flights are cancelled by airline	GDS
MH - Malaysia Airlines	Voluntary: 10JAN20 - 27MAR21 Involuntary: 10JAN20 - 26MAR22	Voluntary: Yes Involuntary: No	31-Dec-22	YES, travel until 31DEC22	Only if ex-UK flights are cancelled by airline	BSP Link
MK - Air Mauritius	ALL	YES	24 months from original date of ticket issuance	YES	Only if flights are cancelled by airline	GDS

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
MS - Egyptair	Until 15OCT21	YES	12 months from original date of ticket issuance (not the departure date)	YES, to be used within 12 months of issuance	Only if flights are cancelled by airline	GDS
NH - All Nippon Airways	30NOV21-15JAN22	Change of RBD not permitted	By NH only, before 27APR22	NO	YES	GDS
NZ - Air New Zealand	ALL	YES	Ticket valid for 12 months from date of issuance	Yes, travel until 31DEC23	Only if ex EU flights are cancelled by the airline or travel ban in place	GDS
PR - Philippine Airlines	ALL	YES	12 months from original date of ticket issuance (not the departure date)	YES	Only if flights are cancelled by airline	GDS
QF - Qantas	ALL	YES	Ticket valid for 12 months from date of issuance	YES, travel until 31DEC23	Only if flights are cancelled by airline	GDS
RJ - Royal Jordanian	Until 28FEB22	YES	Reissue by 28FEB22	YES, EMD are valid for two years from issue date	Only if flights are cancelled by airline	GDS
SA - South African	ALL	YES	24 months from original date of ticket issuance	YES, ticket is valid for 24 months	Only if flights are cancelled by airline	BSP Link
SK-Scandinavian Airlines	ALL, diff criterias apply	YES	12 months from original date of ticket issuance	YES	Only if flights are cancelled by airline	GDS
TG - Thai Airways	Until 28FEB22	YES	Extended to travel until 31JUN22	YES, travel until 31JUN22	Only if flights are cancelled by airline	BSP Link
TK - Turkish Airlines	Until 31MAR22	YES	31MAY22 or 12 months from original ticket issuance	YES, travel until 31MAY22	Only if flights are cancelled by airline	GDS
TP - TAP Air Portugal	ALL	YES	24 months from original date of ticket issuance	YES, two years from ticket issue date	Only if flights are cancelled by airline	GDS
TS - Air Transat	Until 31OCT22	YES	24 months from original date of ticket issuance (not the departure date)	YES, 24 months from original travel dates	Only if flights are cancelled by airline	GDS

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
UA - United Airlines	All	YES	If issued between 01MAY19 - 31MAR21 validity extended to 31DEC22. Otherwise 12 months from original date of ticket issuance	YES, to travel before 31DEC22	YES (if flights are cancelled and no re-protection has been given, or if the SC is over 2 hours)	GDS
UL - SriLankan Airlines	26JAN20-31DEC22	YES	By 31DEC22 (Black-out dates applies)	YES, 12 months from original issue date	Only if flights are cancelled by airline	BSP Link
UX - Air Europa	All travel dates (cancelled flights only)	YES	12 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline	BSP Link
VN - Vietnam	ALL	YES	31-Dec-22	YES	Only if flights are cancelled by airline	BSP Link
WF - Wideroe	Ticketed before 31JAN22	YES	Travel by 31OCT22	NO	Only if flights are cancelled by airline	GDS
WY - Oman Air	ALL	YES	36 months from original date of ticket issuance (not departure date) but reissue must be done by 31MAY22	YES, 36 months from original ticket date	YES (minimum processing times around 6 months)	GDS
WS -Westjet	All dates, Ticketed before 28FEB22	YES	24 months from original date of ticket issuance (not departure date)	YES, 24 months from original ticket date	Only if flights have UN,UC, NO status in the PNR departing from UK or USA)	GDS, waiver from airline required.

LAST UPDATE 18FEB22