London Schedule Change Fee Waiver | 23MAR2022

Dear trade partners,

Due to a schedule change for our flights to/from London Heathrow Airport (LHR) between 27 March and 21 August 2022, our customer's flights may be impacted. The updated schedule will be as follows and will be reflected in the GDS in due course:

Flight Number	Departure Airport	Arrival Airport	Old Departure Time	Old Arrival Time	New Departure Time	New Arrival Time
B6 007	JFK	LHR	22:27	10:50	17:59	6:30
B6 20	LHR	JFK	14:45	17:53	8:25	11:33

Please rebook customers using the below options.

- Rebook the customer to any flight within the same city pairs or to a colocated city on the same day, day prior, or day after the original flight. If there are no flights scheduled within that time period, you may move the customer up to 7 days in either direction of the original flight.
- Rebook the customer on a JetBlue flight to or from London Gatwick Airport (LGW) following our <u>schedule change policy</u>.
- Cancel the customer's reservation without penalty.

For rebooking/refund information and applicable waiver code(s), please visit the <u>Travel Agents Waiver Codes page</u> on jetblue.com. This page contains helpful information including rebooking and refund options for delayed or cancelled flights, and documentation requirements.

For additional information on JetBlue policies and travel agent resources please visit the <u>Travel Agents</u> section of jetblue.com or contact U.K. Support: Phone: <u>+44 2039 652462</u> E-mail: support@flyjetblue.eu

Thank you for your continued support,

JetBlue U.K. team

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