

Please note the date of original ticket issuance on your bookings, most policies give 12 months to re-issue from this date. Not original OB travel date.  
For ticketed bookings travelling beyond the current airline policy, changes have to be made under the fare rules.

Top Airlines								
Airline	Ticketed Before	Policy Covers Original Travel Until	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Last Date to Re-issue Under Current Policy	Airline Bonus For Rebooking?	Full Refunds Permitted	Refund Method to Aviate
Air Canada	30-Jun-22	30-Jun-23	Yes	If issued on/before 31-MAR-22 then travel to be completed 24 months from last unused flight. If issued on/after 01-APR21 then 24 months from original ticket issue date	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
American Airlines	31-Jan-22	31-Jan-22	Yes		Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Air France/KLM	Two policies :Ticketed On/before 28Feb22 & ticketed On/after 01Mar22	30-Jun-22	No fare difference to same destination if a flight is cancelled by the airline and same RBDs available for new dates	560 days from original	Re-issue/re-book before last date for travel	No	Yes. If original travel is before 30JUN22. Or if flights are cancelled. No show is not permitted.	GDS
British Airways	Two rules: *Ticketed before 03MAR20 travel until 28FEB21 *Ticketed between 03MAR20-07JUN22 travel until 30SEP22	See rules in 'ticketed before' column	Yes	Travel until 30-Sep-23	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Delta Air Lines	Two policies: Ticketed before 17APR20 Ticketed until 30APR21	All travel dates however bookings issued after 30APR21 don't qualify for these policies, please follow fare rules.	No fare difference if booked in the same RBD	Travel until 31DEC22	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Emirates	Three policies: before 30/09/20, from 01/10/20 - 12/10/21 and after 12/10/21 until 30/04/22	12Mar20 - 31Aug22	If ticketed before 30SEP20: No, unless route is changed. If ticket after, yes if the same RBD is not available	Ticket can be kept open 760 days from the date of original ticket issuance. Option to extend further 365 days but must contact us prior to 760 day expiry. Tickets issued on/after 01APR21 are valid for 24 months	Re-issue/re-book before last date for travel	No	Yes	GDS
Qatar Airways	Ticketed on/after 01MAR19 where all travel is completed by 30SEP22	30-Sep-22	Yes	Two years from original ticket date or 30-Sep-2022, whichever comes first. Partially used tickets, are valid for 12 months from last original travel date.	Re-issue/re-book before last date for travel	No	Yes	GDS
Singapore Airlines	Ticketed between 05MAR20 - 30JUN22	05Mar20 onwards	Yes	Within 12 months of original issue	On or before expiry date of ticket	No	Only if flights are cancelled or travel ban	GDS
Virgin Atlantic	Ticketed on/before 24JUN22	30-Apr-23	Yes	Travel until 30-Apr-23	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS

Other airlines						
Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
A3 - Aegean Airlines	07OCT20 - 22MAR22	YES	12 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline	GDS
AM - Aeromexico	All	Yes	12 months from original date of ticket issuance (not departure date)	Yes, one year from first original travel	Only as per fare rules	BSP Link
AT - Royal Air Maroc	30SEP20 - 15JUN22	YES	30-Jun-22	YES, Travel within 12 months from voucher issue date	NO, but EMDs can be refunded on their expiry date	N/A
AV - Avianca	All	YES	12 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline	BSP Link
AY - Finnair	Until 31MAY22	No, if flights were cancelled	12 months from original date of ticket issuance (not departure date)	NO	Only if flights are cancelled by the airline	GDS
BI - Royal Brunei	Until 31MAR23	YES	12 months from original date of ticket issuance (not departure date) or 31MAR23, whichever is earlier	YES, EMD valid for 1 year	Only if flights are cancelled by airline	GDS
BR - EVA	Until 31MAY22	ALL	12 months from original date of ticket issuance (not departure date)	NO	Only if flights are cancelled by airline	GDS
CX - Cathay Pacific	Ticketed prior to 31DEC23	YES	31-Dec-22	YES, travel until 31DEC23, provided change is made by 31DEC22	Yes if travel before 31MAR21, after this date only if flights are cancelled	GDS
DI/DY/D8 - Norwegian	Tickets issue after 19NOV20	YES	12 months from original last travel date	NO	Only if flights are cancelled by airline	GDS

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
El- Aer Lingus	Until 30SEP22	YES	12 months from original date of ticket issuance (not departure date)	No	Only if flights are cancelled by airline	GDS
ET - Ethiopian Airlines	Until 30SEP22	YES	Travel until 30SEP22. It tickets are older than 12 months, otherwise travel within 12 months of original ticket issuance	YES, to travel until 30SEP22 or one year from issue date.	If flights have been affected by Covid-19	GDS
FI - Icelandair	ALL	YES	24 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline and no other option has been offered	GDS
GF - Gulf Air	Ticketed before 31MAY22	NO, if on the same RBD	18 months from original date of ticket issuance (not departure date)	YES, travel within 18 months from ticket issuance	Only if flights are cancelled by airline or due to UK travel restrictions	GDS
IB - Iberia	ALL (if flights are cancelled)	YES	12 months from original date of ticket issuance (not departure date)	YES (excludes IT bookings)	Only if flights are cancelled by airline	GDS
KQ - Kenya Airways	Ticketed before 31MAR22	YES	12 months from original date of ticket issuance (not departure date)	Rebooking to be done within ticket validity	Only if flights are cancelled by airline	GDS
LA - LATAM	ALL	If flights were cancelled, rebook on the same RBD and no fare diff will apply. Tickets reissued after 30Jun22, will have no value	12 months from original date of ticket issuance (not departure date)	NO	Only if flights are cancelled by airline	GDS
JL - Japan Airlines	ALL (if flights are cancelled)	YES	12 months from original date of ticket issuance	One year from original issue date	Only if flights are cancelled by airline	GDS
MH - Malaysia Airlines	Until 29OCT22 (if cancelled)	Voluntary: Yes Involuntary: No if same/orginal RBD	15-Jan-23	YES, rebook by 31DEC22	Only if ex-UK flights are cancelled by airline	GDS
MK - Air Mauritius	ALL	YES	24 months from original date of ticket issuance	YES	Only if flights are cancelled by airline	GDS

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
MS - Egyptair	Until 31OCT21	YES	12 months from original date of ticket issuance (not the departure date)	YES, to be used within 12 months of issuance	Only if flights are cancelled by airline	GDS
NH - All Nippon Airways	30NOV21-15JAN22 (For other dates please contact customer support for guidance)	Change of RBD not permitted	tickets are valid 12 months from issuance date	NO	YES	GDS
NZ - Air New Zealand	24JAN20-30JUN22	YES	Tickets issued until 31JAN22 are valid until 31JAN23. All tickets issued after this date are valid for 12 months from date of issuance	Yes, travel until 31JAN23	Only if ex EU flights are cancelled by the airline or travel ban in place	GDS
PR - Philippine Airlines	Until 31DEC21	NO (only if re-route)	12 months from original date of ticket issuance (not the departure date)	YES	Only if flights are cancelled by airline	GDS
QF - Qantas	Until 31Dec23	YES	Tickets issued prior to 20SEP21 are valid until 31DEC23. Tickets issued after this date are valid for 12 months from ticket issuance	YES, travel until 31DEC23	Only if flights are cancelled by airline	GDS
RJ - Royal Jordanian	UNTIL 28FEB22	YES	Reissue by before 28Feb22. 12 months from original date of ticket issuance	YES, EMD are valid for two years from issue date	Only if flights are cancelled by airline	GDS
SA - South African	Ticketed prior to 30JUL21 (regional) 30OCT21 (international)	YES	11 months from original date of ticket issuance (not departure date)	YES, ticket is valid for 24 months. Must be redeemed by 31MAR23	Only if flights are cancelled by airline	BSP Link
SK-Scandinavian Airlines	ALL, diff criterias apply	YES	12 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline	GDS
TG - Thai Airways	Ticketed prior to 30JUN21 with travel before 30OCT21	NO (same cabin and RBD) however taxes apply	Extended to travel until 31DEC22	YES, travel until 31DEC22	Only if flights are cancelled by airline	BSP Link
TK - Turkish Airlines	21MAR20-31MAR22	YES	31MAY22 or 12 months from original ticket issuance	YES, travel until 31MAY22	Only if flights are cancelled by airline	GDS
TP - TAP Air Portugal	Voluntary - until 30JUN21 Involuntary - ALL	YES	24 months from original date of ticket issuance (not the departure date)	YES, two years from ticket issue date	Only if flights are cancelled by airline	GDS
TS - Air Transat	Until 31OCT22	YES	24 months from original date of ticket issuance (not the departure date)	YES, 24 months from original travel dates	Only if flights are cancelled by airline	GDS/BSPLink

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
UA - United Airlines	Ticketed before 14APR22	YES	If issued between 01MAY19 - 31MAR21 validity extended to 31DEC22. Otherwise 12 months from original date of ticket issuance	YES, to travel before 31DEC2	Fully unused tickets issued between 01MAY19 - 31DEC22 - valid until 31DEC23. Any tickets issued on/after 01JAN23 will have usual 12 months validity	GDS
UL - SriLankan Airlines	26JAN20-31DEC22	YES	Tickets are valid from 12 months from issue date. Rebooking to be completed on/before 31MAY22	YES, valid for 1 year from request	Only if flights are cancelled by airline	BSP Link
UX - Air Europa	All travel dates (cancelled flights only)	YES	12 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline	BSP Link
VN - Vietnam	Different rules for domestic/international tickets	YES	31-Dec-22	YES	Only if flights are cancelled by airline	BSP Link
WF - Wideroe	All	YES	Travel by 31OCT22	NO	Only if flights are cancelled by airline	GDS
WY - Oman Air	From 01FEB20, tickets issued before 31MAY22	YES	36 months from original date of ticket issuance (not departure date) but reissue must be done by 31MAY22	YES, 36 months from original ticket date	YES (minimum processing times around 6 months)	GDS
WS - Westjet	Booking criteria may vary, please check policy	YES	I ticket has travel between FEB20-SEP20 on first coupon passengers can rebook new dates up to 30SEP22, however rebook must be completed by 31AUG22 or within 24 months of the first date of travel on the original ticket, whichever is first	YES, 24 months from original ticket date	Only if flights have UN,UC, NO status in the PNR departing from UK or USA)	GDS, waiver from airline required.

LAST UPDATE 09JUN22