

COVID19 REBOOKING POLICY

Due to the current situation we have introduced greater flexibility to our rebooking procedures. The procedure outlined here applies to all tickets (except tickets for purely domestic itineraries issued on/after 16th August 2021) that:

Changes	Ticket issued on / after 13 June 2022 and on / before 31 August 2022	Ticket issued on / before 12 June 2022
*Date change	<p>One free date change is permitted</p> <ul style="list-style-type: none"> Bookings should be in the same RBD as originally booked Any difference in fare should be collected 	<p>Unlimited free date changes are permitted:</p> <ul style="list-style-type: none"> Bookings should be in the same RBD as originally booked Any difference in fare should be collected
*Re-route	<p>One free re-route to any Oman Air destination (including Oman Air codeshare destinations operated by another airline)</p> <ul style="list-style-type: none"> Bookings should be in the same RBD as originally booked Any difference in fare should be collected 	<p>One free re-route to any Oman Air destination (including Oman Air codeshare destinations operated by another airline)</p> <ul style="list-style-type: none"> Bookings should be in the same RBD as originally booked Any difference in fare should be collected except the following cases: <ul style="list-style-type: none"> - If the originally booked flight was canceled or suspended by Oman Air, re-routing to/from another Oman Air destination within the same region as ticketed is permitted at no ADC (e.g. CDG-MCT-JAI may be reroute) - If the originally booked flight was cancelled or suspended by Oman Air, and for tickets with routing to/from an online destination, rebooking via an alternative Oman Air gateway within the same region is permitted at no ADC (e.g. MAD-MUC-MCT may be rerouted to MAD-FRA-MCT at no ADC)
Refund	As per ticketed fare rules	<p>Full refund is permitted regardless of ticketed fare rules; all penalties are waived.</p> <ul style="list-style-type: none"> If tickets have expired are can no longer be refunded through a GDS, an RA should be raised in BSP Link
No-show fee	As per ticketed fare rules	<ul style="list-style-type: none"> No show fees are waived for tickets originally issued on/before 31 March 2021
Ticket validity	As per ticketed fare rules	Outbound travel is permitted up to 36 months from date of original ticket issuance

General points:

No ticket endorsement is required for changes made in accordance with this policy unless re-protection on other carrier takes place. Re-protected tickets should be endorsed with (INVOL CHG DUE COVID).

