Aegean Airlines schedule change policy

Kindly find below the conditions for **UN/TK flights** (changes over 5mins, applies only for ticketed bookings):

1. You may proceed with **involuntary reissue** (fees and penalties waived):

* Same itinerary
* only A3/OA flights
* no codeshare with other AL allowed
* new travel dates: +/- 14 days from the original travel dates.

When tickets are reissued, rebooking fees and fare difference will be waived and a remark **‘INVOL REROUTE DUE A3 XX/DATE (**xx: of flight that has changed or been cancelled) should be added in the endorsement box.

Please note that you must use the same booking class as the original. If the same class is not available, you will book any available published fare at the same compartment (the following classes are not allowed: **F, X, N, W, O, E, J or I**)

1. Tickets can be exchanged into a **credit voucher**, requested within **12** months from the cancelled/ rescheduled flight, valid for redemption during the 18 months following its date of issue.

*E.g. a credit voucher issued on 31st October 2020 is a valid form of payment until 31st March 2022 (can be redeemed for travel dates up to 18 months from the date of issuance*)

The voucher should be requested and redeemed only via our website [www.aegeanair.com](http://www.aegeanair.com) only. After 12 months, full or residual balance can be refunded.

1. You may request a full refund for your UN flight directly through your GDS.   
   Kindly insert the following remark: ***DUE TO A3 XXX (XXX: number of the flight cxx/modified) + the date***

In case you are not able to proceed through the GDS, kindly proceed with a RA through BSP Link.

For un-ticketed bookings we do not have any exceptions. A new booking will have to be created, with the at that time available RBDs