Asiana schedule change policy 14/07/2022

**Ticketed bookings**

* What flexibility do we have to rebook flights with cancellations greater than 2 hours/which no longer meet connection/are cancelled outright (e.g. +/- how many days, is same cabin any rbd rebooking permitted, can we re-book to another airline if there are no Asiana flights available)

Rebook nearest possible date is required with same booking class in the same cabin.

If same booking calss is unavailable then waitlist them and advise us, then we will ask HQ to confirm it.

Endorse to other airlines are not usually allowed. Endorse to OZ to reroute is allowed.

Can you confirm that we are able to refund in full any bookings affected by the above circumstances ? yes. full refund is permitted.