Precision Air schedule change procedure 19/07/2022

Thank you for your recent enquiry regarding the schedule changes policy and procedures on Precision Air services.

The Precision Air Covid policy has now been withdrawn with respect to the reticketing FOC or the issuance of EMD vouchers. If any passengers are involved with a Precision Air schedule changes these should be handled as per the rules laid down by the fares on the ticket as per the Iata rules and regulations.

I have checked on a few queries which may not be covered in the above and the responses from PW head office are highlighted in red.

* Can the passengers be booked on different flights if the reprotected flights are not suitable. – Yes but PW must authorise
* Can they be offered full refunds if the schedule changes are no longer suitable – Yes if the option offered not favourable then yes we can look into full refund
* If the new flight is not available in the correct class, can the passengers fly on the different class FOC or can PW-RM help in clearing the correct class. PW-RM should be contacted to look into the class availability

There are no updates regarding a booking which has not yet been ticketed and a schedule change occurs.