

Please note the date of original ticket issuance on your bookings, most policies give 12 months to re-issue from this date. Not original OB travel date.
For ticketed bookings travelling beyond the current airline policy, changes have to be made under the fare rules.

Top Airlines								
Airline	Ticketed Before	Policy Covers Original Travel Until	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Last Date to Re-issue Under Current Policy	Airline Bonus For Rebooking?	Full Refunds Permitted	Refund Method to Aviate
Air Canada	05-Jul-22	05-Jul-23	Yes	24 months from original date of issue	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
American Airlines	31-Jan-22	31-Jan-22	Yes	31-Dec-22	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Air France/KLM	Two policies :Ticketed On/before 28Feb22 & ticketed On/after 01Mar22	30-Jun-22	No fare difference to same destination if a flight is cancelled by the airline and same RBDs available for new dates	560 days from original	Re-issue/re-book before last date for travel	No	Yes. If original travel is before 30JUN22. Or if flights are cancelled. No-show is not permitted.	GDS
British Airways	Two rules: *Ticketed before 03MAR20 travel until 28FEB21 *Ticketed between 03MAR20-07JUN22 travel until 30SEP22	See rules in 'ticketed before' column	Yes	Travel until 30-Sep-23	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Delta Air Lines	Two policies: Ticketed before 17APR20 Ticketed until 30APR21	All travel dates however bookings issued after 30APR21 don't qualify for these policies, please follow fare rules.	No fare difference if booked in the same RBD	Travel until 31DEC22	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS
Emirates	Three policies: before 30/09/20, from 01/10/20 - 12/10/21 and after 12/10/21 until 30/04/22	12Mar20 - 31Aug22	If ticketed before 30SEP20: No, unless route is changed. If ticket after, yes if the same RBD is not available	Ticket can be kept open 760 days from the date of original ticket issuance. Option to extend further 365 days but must contact us prior to 760 day expiry. Tickets issued on/after 01APR21 are valid for 24 months	Re-issue/re-book before last date for travel	No	Yes	GDS
Singapore Airlines	Ticketed between 05MAR20 - 30JUN22	05Mar20 onwards	Yes	Within 12 months of original issue	On or before expiry date of ticket	No	Only if flights are cancelled or travel ban	GDS
Virgin Atlantic	Ticketed on/before 24JUN22	30-Apr-23	Yes	Travel until 31-Dec-23	Re-issue/re-book before last date for travel	No	Only if flights are cancelled by airline	GDS

Other airlines						
Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
AM - Aeromexico	Ticketed between 11JAN21 - 31JUL21	Yes	12 months from original date of ticket issuance (not departure date)	Yes, one year from first original travel	Only as per fare rules	BSP Link
AY - Finnair	Until 31MAY22	No, if flights were cancelled	12 months from original date of ticket issuance (not departure date)	NO	Only if flights are cancelled by the airline	GDS
BI - Royal Brunei	Until 31MAR23	YES	12 months from original date of ticket issuance (not departure date) or 31MAR23, whichever is earlier	YES, EMD valid for 1 year	Only if flights are cancelled by airline	GDS
CX - Cathay Pacific	Ticketed prior to 31DEC22	YES	31-Dec-23	YES, travel until 31DEC23, provided change is made by 31DEC22	Yes if travel before 31MAR21, after this date only if flights are cancelled	GDS
EI- Aer Lingus	Until 31JAN23	YES	12 months from original date of ticket issuance (not departure date)	No	Only if flights are cancelled by airline	GDS
FI - Icelandair	Ticketed prior to 01AUG22	YES	24 months from original date of ticket issuance (not departure date)	YES	Only if flights are cancelled by airline and no other option has been offered	GDS
GF - Gulf Air	Ticketed before 31MAY22	NO, if on the same RBD	18 months from original date of ticket issuance (not departure date)	YES, travel within 18 months from ticket issuance	Only if flights are cancelled by airline or due to UK travel restrictions	GDS

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
KQ - Kenya Airways	Ticketed before 31MAR22	YES	12 months from original date of ticket issuance (not departure date)	Rebooking to be done within ticket validity	Only if flights are cancelled by airline	GDS
JL - Japan Airlines	ALL (if flights are cancelled)	YES	12 months from original date of ticket issuance	One year from original issue date	Only if flights are cancelled by airline	GDS
MH - Malaysia Airlines	Until 29OCT22 (if cancelled)	Voluntary: Yes Involuntary: No if same/orginal RBD	15-Jan-23	YES, rebook by 31DEC22	Only if ex-UK flights are cancelled by airline	GDS
MK - Air Mauritius	Ticketed between 01OCT21 - 31OCT22	YES	24 months from original date of ticket issuance	YES	Only if flights are cancelled by airline	GDS
NZ - Air New Zealand	01APR20-31JAN23	YES	Tickets issued until 31JAN23 are valid until 31JAN24. All tickets issued after this date are valid for 12 months from date of issuance	Yes, travel until 31JAN24, only 1 free change permitted	Only if ex EU flights are cancelled by the airline or travel ban in place	GDS
PR - Philippine Airlines	Until 31DEC21	NO (only if re-route)	12 months from original date of ticket issuance (not the departure date)	No, must rebook before original departure	Only if flights are cancelled by airline	GDS
QF - Qantas	Tickets issued on/before 31OCT22 for travel between 12JUN20-31OCT22 provided flights are cancelled 7 days before departure	YES	Tickets issued prior to 20SEP21 are valid until 31DEC23. Tickets issued after this date are valid for 12 months from ticket issuance	YES, travel until 31DEC23, or within validity, as applicable	Only if flights are cancelled by airline	GDS

Airline	Original Outbound travel date	Fare Difference on New Booking, in the Same Cabin?	Last Date for Travel (*applicable only on fully unused tickets)	Travel voucher?	Full refunds allowed?	Refund Method to Aviate
SA - South African	Ticketed prior to 30JUL21 (regional) 30OCT21 (international)	YES	11 months from original date of ticket issuance (not departure date)	YES, ticket is valid for 24 months. Must be redeemed by 31MAR23	Only if flights are cancelled by airline	BSP Link
TG - Thai Airways	Ticketed prior to 30JUN21 with travel before 30OCT21	NO (same cabin and RBD) however taxes apply	Extended to travel until 31DEC23	YES, travel until 31DEC23, or within validity, as applicable	Only if flights are cancelled by airline	BSP Link
TP - TAP Air Portugal	Voluntary - until 30JUN21 Involuntary - ALL	YES	24 months from original date of ticket issuance (not the departure date)	YES, two years from ticket issue date	Only if flights are cancelled by airline	GDS
TS - Air Transat	Until 31OCT22	YES	24 months from original date of ticket issuance (not the departure date)	YES, 24 months from original travel dates	Only if flights are cancelled by airline	GDS/BSPLink
UA - United Airlines	Ticketed before 31DEC22	YES	If issued between 01MAY19 - 31DEC22 validity extended to 31DEC23. Otherwise 12 months from original date of ticket issuance	YES, to travel before 31DEC23	Fully unused tickets issued between 01MAY19 - 31DEC22 - valid until 31DEC23. Any tickets issued on/after 01JAN23 will have usual 12 months validity	GDS
WF - Wideroe	All	YES	Travel by 31OCT22	NO	Only if flights are cancelled by airline	GDS
WY - Oman Air	Tickets issued 16AUG21 - 31AUG22	YES	Within regular/extended validity (see next column)	YES, 36 months from original ticket date if issued before 12JUN22	YES (minimum processing times around 6 months)	GDS
WS - Westjet	Tickets issued 01JAN22 - 05JUL22 (excluding basic fare family tickets)	YES	12 months from original date of ticket issuance (not the departure date)	NO	Only if flights have UN,UC, NO status in the PNR departing from UK or USA)	GDS, waiver from airline required.

LAST UPDATE 03OCT22