

Tariff Bulletin No. 1251

15 April 2026

Subject: Revised GF ticketing procedures for passengers impacted by the closure of Bahrain airspace.

This bulletin cancels and supersedes Tariff Bulletin No.1250 in its entirety

The following procedures shall apply to GF passengers impacted by the closure of Bahrain airspace:

1. REBOOKING POLICY: For tickets with travel between 28 February 2026 and 30 April 2026.

Passengers are permitted to rebook their itineraries under the following conditions:

- Rebooking must be completed, and the revised journey must commence on or before 30 June 2026.
- No collection of fare difference. All change penalties and service fees waived
- Rebooking is permitted in the lowest available booking class within the same cabin of service.
- If the **new** Inbound is after **30JUN**, any applicable **fare difference shall be collected**; however, change **penalties and service fees** will continue to be **waived**.
- If both flights (OB/IB) are beyond **30JUN**, original ticket fare rules apply, including all charges.

Passengers may also retain their ticket without confirming a new travel date immediately. Existing bookings will be cancelled; however, the ticket value will remain unchanged and may be used for travel up to and including **31 December 2026**, subject to an extended ticket validity of up to **18 months from the original ticket issuance date**, irrespective of original ticket validity. **Applicable fare and tax differences apply; rebooking fees will be waived.**

In the event of flight cancellation, passengers are eligible for **rebooking free of charge**, regardless of **ticket issuance & travel date** of the cancelled flight, and the new travel date must be on or **before 30 June 26**.

2. REROUTING PROVISIONS: For tickets with travel between 28 February 2026 and 30 April 2026, or in the event of **flight cancellation** and irrespective of the **ticket issuance date**.

Passengers travelling to/from BAH or DMM may be rerouted on GF operated flights via DMM, while maintaining the same origin and destination.

Additionally, where flights are scheduled to operate, passengers booked to/from **DMM** may be rerouted to **BAH**.

Changes to origin or destination are **not permitted**, except as outlined below:

- Far East destinations may be rerouted to: BKK or MNL
- European destinations may be rerouted to: CDG, FRA, or LON
- Destinations in India may be rerouted to any point within India
- Pakistan destinations may be rerouted to: LHE
- Flights to KSA may be rerouted to DMM

Example:

Original routing: BAH-SIN

Permitted rerouting: BAH-DMM-BKK

Rerouting Group PNRs is subject to prior approval from the Group Desk.

3. REFUND POLICY: For tickets with travel between 28 February 2026 and 15 April 2026, issued on or before 11 March 2026.

Unused Tickets

- Eligible for a full refund to the original form of payment
- No refund fees shall apply

Partially Used Tickets

- The value of the utilised sectors (fare calculated in NUC and applicable taxes) shall be deducted
- The remaining balance shall be refunded to the original form of payment
- No refund fees shall apply

Flights departing after **15 April** are eligible for a **full refund if cancelled**, regardless of ticketing issuance date.

Group Bookings (Unticketed)

For group reservations where deposits have been collected, and tickets have not been issued:

- Deposits may be fully refunded to the original form of payment, or
- Retained as a credit voucher, valid for one (1) year from the date of issuance

Tickets must be processed as per normal procedures, and ensure the following OSI remark is added to the booking:

OSI GF AUTHORISED REISSUE/REFUND DUE TO CLOSURE OF BAHRAIN AIRSPACE