

Flexible Refund Policy - Winter Weather Event

As of December 22, 2022 (V1)

Air Canada has implemented a Goodwill policy to allow passengers travelling to/from/within Canada to refund their ticket due to weather events across Canada.

Policy

Markets	All itineraries to/from/within Canada
Ticket Stock	014
Ticket Issue	All tickets issued on/before December 21, 2022
Original Travel Dates	Between December 22 and December 26, 2022

Refunds	Customers are permitted a refund as per the following guidelines up to 2 hours before departure .
Aeroplan Tickets	Please refer the customer to Aeroplan for handling (refer to Aeroplan - Contacts for the Aeroplan Schedule Change phone number).
Endorsement	For Call Centres and Travel Agencies, use: ACAREFDEC22
Additional Details	Passengers may also choose to convert the value on an Air Canada Travel Voucher. For any itinerary with a flight cancellation, please follow the procedures outlined in the Schedule Change or Flight Disruption Policy .