

Air Malta schedule change policy 15/07/2022

When flight is cancelled by KM pax or retiming is more than 5 hrs , pax are entitled either for a **full refund** or rerouting,

- Full refund to be raised through BSP portal only (GDS option still suspended) no need for any endorsement from KM to raise request.
- Re-booking on another KM operated flight +/- 3 days
- INVOL re-route passengers by transferring them onto other airlines. In this case agents would need to contact our international call centre on 00356 21662211 to be guided on which airlines they need to rebook them.