

Travel Update

Dear Trade Partners

The following options will be provided to RJ passengers affected by flight cancellations traveling on/after 28th.Feb. 2026

Passengers are entitled for free of charge change without collecting difference in fare.

Passengers are entitled for free of charge reroute within the same IATA zone.

Passengers transiting via Amman are entitled for involuntary rerouting with other carriers upon availability (first coupon must be with RJ).

Passengers are entitled for a non-refundable voucher valid for 1 year.

In case of refund, ticket rules apply, unless contradicts with the POC country law. UK Refund Permitted.

Change is permitted for travel on/before 15th May.2026

RJ operations will proceed normally as long as Jordanian airspace remains open. However, passengers scheduled to travel between 28th Feb 2026 and 20th Mar 2026 who are not affected by a flight cancellation but choose not to travel will be eligible for the following options:

Passengers are entitled for free of charge change without collecting penalties, difference in fare to be collected if any

In case of refund ticket rules apply . UK Refund Permitted.

Change is permitted for travel on/before 15th May.2026

Tour code must be inserted : JOU30220262124

This circular applies to all ancillary services associated with the affected tickets.

Bus service is available for SYR and may replace the air segment.