Due to the ongoing situation at LHR, our flight this evening (ET701 21st Mar) shall not operate. We are currently in the process of booking passengers on first available flight out of LHR (sub. to airport operation), LGW or MAN to their respective destinations. Rebooking options shall be reflected on your respective queues shortly. If these options are acceptable, please notify our mutual passengers accordingly (there is no need to reissue tickets).

If the offered options are not acceptable, following procedures apply to passengers that are holding ticketed bookings for travel from/to LHR on 21st, 22nd or 23rd March 2025:

- 1. Passengers may change to a new flight from/to LHR within the same cabin of travel on an alternative date up to and including 26th March 2025. (No change fee or difference in fare will apply)
- 2. Passengers may change to a new flight from/to LGW within the same cabin of travel on an alternative date up to and including 26th March 2025. (No change fee or difference in fare will apply)
- For both options above, one free of charge date change is permitted and tickets must be reissued with no additional collection and endorsement box must contain "LON-1622-A"